PROCEEDINGS OF THE PREBID MEETING HELD ON 13.08.2025 AT 3.00 PM IN OFFICE OF CHIEF ENGINEER & CHIEF GENERAL MANAGER (Tech) BSWML FOR THE BIDS INVITED THROUGH NOTIFICATION NO: DGM-1/BSWML/TEND/08/2025-26 DATED: 30.07.2025, Call-02.

OFFICER'S PRESENT:

1	Chief Engineer& Chief General Manager (Tech) BSWML	Dr. B G Raghvendra Prasad
2	Deputy General Manager-1 BSWML	Sri. Chandrashekar A G
3	Assistant General Manager, BSWML	Sri. Santhoshkumar Kaddi
4	Assistant Manager, BSWML	Sri. Neelesh Kumar

AGENCIES PRESENT:

Sl. No.	Names	Sl. No.	Names
1	Srinivas Gowda	22	Manjunath
2	H Kumar	23	Chandrashekar K M
3	P Harshavardhan Reddy	24	Santhosh Kumar D
4	Ramesh S	25	Sridhar
5	K N Soundiran	26	Prakasha
6	Manjunatha K H	27	Raghavendra B R
7	Srinivas	28	Mahesh Kumar
8	Krishna	29	Venkatesh
9	V Mahesh	30	Naveen Kumar
10	Ramu V	31	Krishnappa
11	Southern Solid Waste Management service	32	Anand K M
12	Madhusudhan R	33	N B Manjunatha
13	Srinivas Bhat	34	Nagesh V
14	M Venkatesh	35	Venkatesh C S
15	Anjaneya	36	Suresh Kuamr
16	Ravindra	37	Kushal
17	Prathap	38	Manjula
18	P Gopinath Reddy	39	Balu Gowda
19	P Sudheer	40	Pattabhi Rama
20	N Sathish Kumar	41	Manju Sagar
21	C T Jaganath	42	Govindaiah C

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43	Shekar	68	Balasubramanyam
44	N Raja Gopal Reddy	69	Ganesh C N
45	Ranganatha	70	Dilip Kumar
46	N Manjunatha	71	Uday Kiran Reddy
47	Kalyan Kumar N	72	M V Ramana Reddy
48	Sagar Gowda	73	Chaithanya reddy
49	Bharath S	74	H N Roopesh
50	Harsh	75	B N Babu Reddy
51	Sri Ram	76	Chandra Reddy
52	Harshavardhan Enterprises	77	Vasu H B
53	Rama Krishna	78	Sathish G
54	Sridhar	79	Punith Gowda K
55	Sri Nanjundeshwara Enterprises	80	Govardhan G B
56	Naveen	81	Hemanth
57	Hasirudala	82	Nagaraj
58	Ananda Kumar B H	83	Pushparaja
59	R Venkatesh	84	B S Kiran Kuamr
60	L Kumar	85	Prasanna Kumar M N
61	Ravi prasad	86	Suresh Kumar N
62	Masool	87	S Anand Reddy
63	Anand	88	Nagesh
34	Lokesh M	89	Soma reddy madhusudhan
65	Prabhakar K	90	Ranganath
66	Mayanna	91	Naman B N
67	Vikram Deva Reddy	92	Dilip Kumar C M

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Chief Engineer& Chief General Manager (Tech) BSWML welcomed all the officials and the representatives of the agencies/ firms for below works for which pre-Bid meeting was called. Representatives of various companies as above were present in the said pre bid meeting.

The queries/clarifications sought by the agencies with regard to bids invited, were received in writing / e-mail & through KPP portal. The clarifications are issued according to the tenders invited as under: -

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SUBJECT: "Selection of service Provider for Primary Collection & Transportation Services in Covered Vehicles along with the Secondary Transportation of Municipal Solid Waste in Segregated Manner to designated location in Bengaluru (33 packages)"

Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
	1. Online Queries-Pkg 01		
01		In the Consortium you have allowed maximum of 5 members and most of the packages consisting of more than 5 wards even the presently working service providers of 5 wards are not able to satisfy qualification criteria such as Similar nature of work done, Turnover and the minimum number (80 percent of vehicles required for the package) of Auto tipper and Compactor vehicles required.	Tender conditions prevail
02		In the bid u have mentioned that one package for one bidder kindly consider two package to one bidder as per their financial capacity, so that there will not be any cartel or groupism and the bid will be in healthy competition.	Tender conditions prevail
03		As 2019 BBMP has invited the tender of L & T in 2019 you have asked the experience of only 2 years experience should	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		be there in SWM and none of the other condition was put, but now why you need 80 percent of Vehicle and other experience, now so kindly relax the condition only any 2 years experience in five years so that there will be healthy competition.	
04		Further, the tender you have called is a Service Tender and it consists of the Supply of Goods (Auto tipper and Compactor) and Man-power.	Tender conditions prevail
05		But, the qualification criteria you have set for this tender are of Works Tender and this is not fair.	Tender conditions prevail
06		The standard service tender document says the bidder should have experience in the field for which tender has been called. Accordingly in case of consortium the lead member should have experience of primary Collection & Transportation of waste But, in this tender you have given the liberty to person who doesn't have experience to become lead member. Please modify	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		the condition as the Lead member should have experience of primary Collection & Transportation of waste.	
07		The scope of work consists of providing goods (Auto tippers and Compactors) for Collection and Transportation of waste. As per the Standard Goods document, the goods manufacturers should have experience of supplying 80 percent of the required goods. In case of authorized dealers, they should have experience of supplying 80 percent of the required goods.	Tender conditions prevail
08		However, in this case we are service providers not the manufacturers. Therefore, as per standard document please modify minimum required quantity (Auto tippers & compactors) to 30 percent of goods required for the package rather than 80 percent.	Tender conditions prevail
09		For similar nature of work done amount please consider 25 percent of amount put to tender instead of 50percent. So that more competitive bids will	Tender conditions prevail

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		be received or else it will lead to monopoly and you will not get competitive bids.	
10		In the penalty clause you have mentioned penalty for defaults of service provider only. Please mentioned the penalty for department if it defaults such as delay in payment after 90 days.	Tender conditions prevail
11		In the REP you have asked to shift the animal Carcass but, you have not mentioned the Service charge for the same, as we have to pay Fee at crematorium or burial ground and also we have to engage addition manpower or machinery for shifting of bigger animals.	Tender conditions prevail
12		We would like to bring to your kind attention that in the present tender, the number of packages has been significantly reduced to 33 packages, compared to 89 packages in the previous tender	Tender conditions prevail
		This substantial reduction limits the scope for broader participation and healthy competition among potential bidders. Smaller and mid-sized firms, in particular, may find it	

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		challenging to participate effectively under the current structure, thereby reducing the overall competitiveness of the tendering process	
13		In view of this, we respectfully request that the number of packages be increased back to 89 or at least reconsidered towards a higher number. This will not only promote wider participation but also encourage competitive bidding, potentially leading to more favorable outcomes for the project. We hope our request will be given due consideration in the interest of maintaining a fair, transparent, and competitive tendering process	Tender conditions prevail
14		We would like to respectfully highlight that many prospective bidders possess relevant experience and documentation from earlier years, particularly from FY 2018 19 to FY 2020 21. Limiting the eligibility period to only the last five years may unintentionally exclude capable and experienced firms that have successfully executed	Refer Addendum-1

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		similar assignments in the recent past.	
15		In the interest of promoting broader participation and healthy competition we kindly request that the eligibility period be extended to the last seven financial years 2018-19 to 2024-25 This adjustment would allow a greater number of qualified bidders to participate thereby enhancing competitiveness and ensuring better value for the tendering authority	Refer Addendum-I
16		a) We have reviewed the tender conditions and noted that the proposed payment structure is in a percent plus percent split b) In order to ensure smooth cash flow during the execution of the work and to facilitate timely procurement of materials deployment of manpower and uninterrupted progress we kindly request you to consider revising the payment terms to allow	Tender conditions prevail

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		percent payment upon bill submission c) This adjustment would significantly support contractors in managing working capital requirements effectively and contribute to the timely and efficient completion of the project	
17		a) We have noted that the tender document specifies a particular format for the experience certificate to be submitted mentioning that the certificate is to be issued for submission to Bengaluru Solid Waste Management Company Limited BSWML for the project titled Primary Collection and Transportation Services in Covered and Compartmentalized Vehicle along with the Secondary	Refer RFP.

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		Transportation of Waste in Segregated Manner to Designated Locations in BBMP Area. b) However we would like to bring to your kind attention that each Corporation Municipality has its own prescribed format for issuing experience certificates which already includes all relevant eligibility parameters c In light of this we kindly request you to accept experience certificates issued in other official formats by the concerned authorities provided they contain all the necessary information as required by the tender This will help ensure fairness and convenience for all bidders and encourage wider participation without compromising	

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		the integrity of the evaluation process	
18		I would like to bring to your kind attention that our operational experience also includes the deployment of Tipper Lorries, which were actively used in the BBMP jurisdiction prior to their replacement by compactors between 2017 and 2019.These vehicles played a crucial role in ensuring efficient waste collection and transportation during that period, significantly contributing to the overall performance of solid waste management services. In view of this, I kindly request you to consider and accept the experience related to the deployment of Tipper Lorries as part of our eligibility. Recognizing this experience would fairly reflect the operational capabilities and service history of firms like ours, which have been consistently involved in supporting municipal waste management efforts.	Refer Addendum-I

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
19	Annexure 2 to Addendum 1. DRAFT CONCESSIONAIRE AGREEMENT DCA	It is stated in the Agreement that, while submitting the tender, bidder should consider the GBA Rules and Regulations. Bidders are unable to find the final GBA Rules and Acts. Without this GBA Rules and Acts Bidder cannot submit the tender. So, we request BSWML to upload the same in the Tender Document as Addendum in KPPP portal.	Tender conditions prevail
20	ESTIMATION	Kindly clarify whether the Supervisors Salary, Office Setup expenses, Parking place rent, Vehicles washing fee, GPS and RFID expenses, Drivers, Helpers, Staff Gratuity and Bonus, ESI and EPF Consultant fee and miscellaneous expenditure are covered under the estimated contract value. Amount Put to Tender per annum.	Tender conditions prevail
21	RFP	If the Contract is awarded to any Consortium entity, then any member of Consortium should not exit during the 7 years of Lock in period. Kindly give an option as Lead Member may change any member of the consortium with prior	Refer Addendum-1

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		Approval of BSWML. This condition was mentioned in the COMPREHENSIVE INTEGRATED SOLID WASTE MANAGEMENT ISWM bearing tender no. BSWML. 2024 25. SE0023 dated 11. 11. 2024.	
22	RFP36 In last 5 financial years i.e. FY 2020 21, 2021 22, 2022 23, 2023 24 and 2024 25. the Bidder should have achieved in at least two 2 financial years minimum Annual Turnover of Rs. 3,193.20 Lakhs two times annual estimated value of the package. 10 percent weightage would be given per annum to bring the turnover to the present financial year.	Kindly change it to. In last 7 financial years i.e. FY 2018 19, 2019 20, 2020 21, 2021 22, 2022 23, 2023 24 and 2024 25. the Bidder should have achieved in at least two 2 financial years minimum Annual Turnover of Rs. 3,193.20 Lakhs two times annual estimated value of the package. 10 percent weightage would be given per annum to bring the turnover to the present financial year. By doing so, many bidders will participate in this tender and quote competitive rates which will save huge money to the BSWML.	Tender conditions prevail
23	RFP43 Escalation. BSWML shall not be under any obligation to alter. Escalate the Vehicle Rental and	Escalation. BSWML shall not be under any obligation to alter. Escalate the Vehicle Rental and Comprehensive maintenance cost by any reasons, whatsoever, during	Refer Addendum-1

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
	Comprehensive maintenance cost by any reasons, whatsoever, during the Concession Agreement Period. BSWML shall revise the rate of diesel for every three months, based on the average diesel rate, on 1st Day of the previous three months. The fuel rate taken for the assessment by Authority is Rs. 90.00 per Litre. BSWML shall revise the wages of the Driver and Helper including Principal employer ESI and PF Contribution based on the minimum wages act amended from time to time. The wages taken for the assessment by Authority is minimum wages of 2025 26. BSWML shall reimburse the Toll charges paid by the bidder while transporting waste to designated place along with the Monthly bill.	the Concession Agreement Period. BSWML shall revise the rate of diesel for every three months, based on the average diesel rate, on 1st Day of the previous three months. The fuel rate taken for the assessment by Authority is Rs. 90.00 per Litre. BSWML shall revise the wages of the Driver and Helper including Principal employer ESI and PF Contribution based on the minimum wages act amended from time to time. The wages taken for the assessment by Authority is minimum wages of 2025 26. BSWML shall reimburse the Toll charges paid by the bidder while transporting waste to designated place along with the Monthly bill. BSWML shall reimburse 5 percent escalation annually for vehicle maintenance cost, spare parts.	
	2. Online Queries –Pkg02		
24	GBA	As per the tender document in the draft agreement it is explicitly stated that bidders	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		must prepare and submit their financial bids in accordance with all applicable laws of the GBA.This requirement is critical in ensuring that our bid is compliant with the statutory and regulatory framework governing the project. However, we have not been provided with a copy of the relevant GBA Act or any related statutory provisions that we are expected to adhere to while formulating our bid. In the absence of this document it is difficult to accurately account for all legal financial and operational obligations which may directly impact our ability to submit a fair competitive and fully compliant bid.A draft of the Act is available in the government website and the same is not yet finalized.SO KINDLY PROVIDE THE GBA FINALIZED DOCUMENT	
25	PACKAGES	At present, the tender has been invited for 33 packages, with each MLA constituency allotted 1 package, and certain constituencies allotted 2	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		packages. However, as per the new GBA Zone bifurcations, several MLA constituencies have now been spread across two or more GBA Zones.This misalignment between the tender packaging and the revised GBA Zone boundaries is likely to cause significant administrative and operational difficulties, including Work Execution Challenges, Billing and Certification Issues and Accountability and Oversight Problems.To avoid these foreseeable complications and to ensure smooth, efficient, and transparent functioning, we request that the tender be restructured in alignment with the new GBA Zone bifurcations	
26	QUALIFICATION CRITERIA	At present, the financial years considered for eligibility under the qualification criteria are limited to the last 5 financial years, i.e., from FY 2020-21 to FY 2024-25. While this approach accommodates recent work experience, it inadvertently excludes several experienced contractors who have successfully executed	Refer Addendum-1

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		similar projects in the past but may not have undertaken comparable work within the last 5 years.It is pertinent to note that many such contractors have been active in the field for over a decade and have proven technical capability, infrastructure, and resources to execute the work efficiently. Restricting eligibility to only the last 5 years reduces the pool of qualified bidders, potentially impacting competition and pricing.SoWe request that the qualification criteria be revised to include experience from the last 7 financial years, i.e., from FY 201819 to FY 202425	
27	ESTIMATION	As per the tender document the estimation for Auto Tippers and Compactors in the current tender is approximately 30 lower than the rates presently being paid to contractors, even though the earlier payments were for older vehicles. In contrast, the new tender mandates the deployment of brand new vehicles, which will naturally involve higher capital cost, higher insurance	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		premiums, and increased financing burden on contractors Then how diod BSWML arrive at the estimated cost	
28	Vehicle Deployment	The number of vehicles prescribed in the new tender is approximately 30 percent less than the actual number of vehicles currently deployed for the same wards. With the population in these packages steadily increasing year after year, and the tender period covering the next 7 years, the vehicle count should ideally be at least 20 percent higher than the existing infrastructure to meet growing waste collection and transportation needs, rather than being reduced. How was the reduced fleet size determined, and what assessment supports the conclusion that fewer vehicles will be sufficient for the same wards over the next 7 years. Has any scientific study or ward level waste generation projection been undertaken to validate these reductions. Kindly clarify	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
29	RFP	This tender has been invited excluding market areas. Kindly include all the market areas also in the RFP. For example. In Sri Krishna Rajendra Market there is no differentiation to the Ward area Boundary or the Market Area Boundary. This may lead to confusion between Ward Contractor and Market Contractor as to who should collect the solid waste. So, a bidder should collect the solid waste from both Ward area and market area.	Tender conditions prevail
30	RFP	The unload point for the Bidders Compactor vehicles is not prescribed clearly in the RFP document. If the compactor travels more than 50 km to the unload point, then kindly pay Lead charges to the bidder of Rs. 30 per additional kilometre.	Tender conditions prevail
31	RFP	We would like to highlight that our operational experience also encompasses the deployment of Tipper Lorries, which were actively used for waste collection and transportation before being replaced by compactors in BBMP between	Refer Addendum-1

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		2017 and 2019. These vehicles played a vital role in maintaining efficiency during that time.	
32	RFP	We therefore request you to kindly provide us with a. A complete copy of the GBA Act and any applicable amendments, notifications, or rules which is finalized. b. Any official guidelines, clarifications, or interpretations issued by the concerned authority in relation to the Act which is finalized, especially in the context of the current tender. This information is essential for us to ensure compliance and to prepare our bid in line with both the tender requirements and the governing legislation. We request that the same be shared with us at the earliest possible, preferably before the pre-bid meeting or any submission deadlines, so that all participating bidders have a fair and equal opportunity.	Tender conditions prevail
33	RFP	At present, the tender has been invited for 33 packages, with each MLA constituency allotted 1 package, and certain	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		constituencies allotted 2 packages. However, as per the new GBA Zone bifurcations, several MLA constituencies have now been spread across two or more GBA Zones. This misalignment between the tender packaging and the revised GBA Zone boundaries is likely to cause significant administrative and operational difficulties, including Work Execution Challenges, Billing and Certification Issues and Accountability and Oversight Problems. To avoid these foreseeable complications and to ensure smooth, efficient, and transparent functioning, we request that the tender be restructured in alignment with the new GBA Zone bifurcations.	
34	RFP	At present, the financial years considered for eligibility under the qualification criteria are limited to the last 5 financial years, i. e. from FY 2020-21 to FY 2024-25. While this approach accommodates recent work experience, it inadvertently excludes several experienced contractors who	Refer Addendum-1

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		have successfully executed similar projects in the past but may not have undertaken comparable work within the last 5 years. It is pertinent to note that many such contractors have been active in the field for over a decade and have proven technical capability, infrastructure and resources to execute the work efficiently. Restricting eligibility to only the last 5 years reduces the pool of qualified bidders, potentially impacting competition and pricing. In order to A. Provide equal opportunity to experienced contractors with an established track record. B. Encourage wider participation from technically competent and credible firms. C. Enhance competition leading to more competitive financial bids and better value for the authority. We request that the qualification criteria be revised to include experience from the last 7 financial years, i.e. from FY 2018 19 to FY 2024 25.	
35	RFP	As per the tender document the estimation for Auto Tippers	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		and Compactors in the current tender is approximately 30 percent lower than the rates presently being paid to contractors, even though the earlier payments were for older vehicles. In contrast, the new tender mandates the deployment of brand new vehicles, which will naturally involve higher capital cost, higher insurance premiums, and increased financing burden on contractors. A. Reduced Fleet Size The number of vehicles prescribed in the new tender is approximately 30 percent less than the actual number of vehicles currently deployed for the same wards. B. Demand-Supply Mismatch With the population in these packages steadily increasing year after year, and the tender period covering the next 7 years, the vehicle count should ideally be at least 20 percent higher than the existing infrastructure to meet growing waste collection and transportation needs, rather than being reduced. Given the above, we seek clarification on	

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		the following i. How was the reduced fleet size determined, and what assessment supports the conclusion that fewer vehicles will be sufficient for the same wards over the next 7 years ii. How is the lower estimation for brand new vehicles justified, when the capital investment requirement is significantly higher compared to operating older vehicles. iii. Has any scientific study or ward-level waste generation projection been undertaken to validate these reductions. We request that the tendering authority review the fleet size and estimation methodology to ensure that the prescribed infrastructure is adequate for current and future needs, and that rates are realistic to enable contractors to deploy the mandated brand new vehicles while maintaining service quality.	
36	RFP	As per the RFP, the mobilization period stipulated for commencement of services is 45 days from the date of issuance of the Work Order. However, in the present tender,	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		it is mandatory for the contractor to deploy entirely new vehicles for service delivery. Procuring and deploying a fleet of brand-new vehicles particularly specialized equipment such as Auto Tippers and Compactors requires a significant lead time for Vehicle Procurement and Fabrication Ordering vehicles from manufacturers, fabrication of specialized bodies, and compliance with design specifications. Registration and Compliance RTO registration, insurance, fitness certification, and compliance with all statutory requirements. Deployment Readiness Recruitment and training of drivers and operational staff, as well as establishment of maintenance and fuelling facilities. Given these realities, a 45 days mobilization period is not practical and may compromise quality, compliance, and readiness. In similar large scale municipal contracts, a mobilization period of 150 to180 days is standard to allow	

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		for smooth procurement and commissioning of vehicles and infrastructure. We therefore request that the mobilization period be extended to 180 days from the date of issue of the Work Order to enable full compliance with tender requirements while ensuring smooth and efficient commencement of operations.	
37	RFP	In the current RFP, provisions have been made for variation in wages and diesel costs during the contract period. While this is appreciated, it is important to note that these two factors do not cover the full scope of cost escalation that contractors will inevitably face over the 7 year contract duration. Other major cost components such as vehicle spares and maintenance, lubricants, insurance premiums, financing costs, and statutory compliance expenses are also subject to significant inflationary trends over time. Additionally, unforeseen market fluctuations in raw material prices e.g. steel for fabrication, tyres, and batteries will directly impact	Refer Addendum-1

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		operational sustainability. Without a comprehensive price escalation mechanism, contractors may face severe financial strain in later years of the contract, which could in turn affect service quality and reliability. So kindly provide an escalation of 5 percent every year on previous year rate.	
38	RFP	In the tender document, it is mentioned in the prescribed format for experience certificates that the certificate is to be issued for submission to Bengaluru Solid Waste Management Company Limited BSWML for the project titled Primary Collection and Transportation Services in Covered and Compartmentalized Vehicles along with the Secondary Transportation of Waste in Segregated Manner to designated locations in BBMP Area. While we understand the intent of having a uniform format, we wish to bring to your attention that each corporation or municipality across the country follows its own official format for issuing	Refer Addendum-1

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		experience certificates. These official formats generally include all the necessary eligibility parameters. Since many such experience certificates are issued in standard formats that cannot be altered or reissued as per tender specific requirements, we request that experience certificates in the official formats issued by respective corporations or municipalities containing all the requisite eligibility details be accepted as valid proof of experience.	
39	RFP	We seek clarification regarding the scope of costs considered in the tender estimate. Specifically, we would like to confirm whether the following expenses are included in the estimation prepared by the tendering authority. Manpower Related Costs. Supervisor salaries. Wages for weekly offs and extra duties. Labour injury compensation and statutory benefits such as gratuity. Health insurance for workers. Operational Infrastructure Costs. Office setup and administrative facilities.	Tender conditions prevail

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		Parking facilities for vehicles. Vehicle washing and maintenance arrangements. Safety and Compliance Costs. Safety equipment for workers. Health camps and other welfare measures. Technology Integration Costs. GPS and RFID installation and integration with the central command centre. Since these costs represent substantial recurring and capital expenditure over the contract period, it is important for bidders to know whether they have been factored into the tender estimate or are to be borne entirely by the contractor. A clear clarification on this matter will enable bidders to prepare accurate and competitive financial bids while ensuring full compliance with statutory and operational requirements.	
40	RFP	We respectfully submit that our operational expertise encompasses the deployment of Tipper Lorries, which were instrumental in facilitating efficient waste collection and transportation for BBMP prior	Refer Addendum-1

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		to their replacement with compactors during the period from 2017 to 2019. Furthermore, we urge that relevant experience gained through work with Town Panchayats, Municipalities, Government Institutions, Public Sector Undertakings, and Central Government bodies be duly acknowledged. Expanding the criteria in this manner will encourage broader participation and enable experienced, competent agencies to deliver impactful contributions.	
41	Payments of Bill. The Total Service Fee Payable for the Month shall be paid in 2 instalments. Capacity fee. 75 percent of the Service Fee shall be payable on submission of certificates for timely transfer of ESI, EPF, and salary of drivers, and helpers to their accounts AND on the submission of attendance records for the month. Operational fee. 25 percent of the Service Fee shall be payable after deduction of	Bidder does not have 25 percent profit. All monitoring of workers and vehicles will be done daily through biometric, GPS, RFID will be directly linked to the command center of the BSWML So, process the bill within 10 days and pay 100 percent Bill amount to the bidder.	Refer Addendum-1

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
	penalties for non-adherence to KPIs laid out in Schedule		
42	APPENDIX III A. Certificate for Technical Capacity of the Bidder Format for Certificate from the Urban Local Body for Technical Capability. On the Letterhead of the Urban Local Body. This certificate is being issued to be produced before Bengaluru Solid Waste Management Company Limited BSWML, for the Project Primary Collection and Transportation Services in Covered and Compartmentalized vehicle along with the Secondary Transportation of Waste in Segregated Manner to designated locations in BBMP Area.	The bidders Work Experience Certificate will be issued by various other city Corporations and Municipalities in their own format. All the technical parameters for qualification will be mentioned in it. So, kindly delete the condition of this format as mentioned below. That Urban Local Body will not mention This certificate is being issued to be produced before Bengaluru Solid Waste Management Company Limited BSWML, for the Project Primary Collection and Transportation Services in Covered and Compartmentalized vehicle along with the Secondary Transportation of Waste in Segregated Manner to designated locations in BBMP Area.	Refer Addendum-1
	3.Online Queries-Pkg 18		
43		In the Consortium you have allowed maximum of 5 members and most of the packages consisting of more than 5 wards even the presently working service providers of 5	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		wards are not able to satisfy qualification criteria such as Similar nature of work done, Turnover and the minimum number (80 percent of vehicles required for the package) of Auto tipper and Compactor vehicles required.	
44		In the bid u have mentioned that one package for one bidder kindly consider two package to one bidder as per their financial capacity, so that there will not be any cartel or groupism and the bid will be in healthy competition.	Tender conditions prevail
45		As 2019 BBMP has invited the tender of L & T in 2019 you have asked the experience of only 2 years experience should be there in SWM and none of the other condition was put, but now why you need 80 percent of Vehicle and other experience, now so kindly relax the condition only any 2 years experience in five years so that there will be healthy competition.	Refer Addendum-1

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
46		Further, the tender you have called is a Service Tender and it consists of the Supply of Goods (Auto tipper and Compactor) and Man-power. But, the qualification criteria you have set for this tender are of Works Tender and this is not fair.	Tender conditions prevail
47		The standard service tender document says the bidder should have experience in the field for which tender has been called. Accordingly in case of consortium the lead member should have experience of primary Collection & Transportation of waste But, in this tender you have given the liberty to person who doesnt have experience to become lead member.	Tender conditions prevail
48		Please modify the condition as the Lead member should have experience of primary Collection & Transportation of waste.	Tender conditions prevail
49		The scope of work consists of providing goods (Auto tippers and Compactors) for Collection and Transportation of waste. As per the Standard Goods document, the goods	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		manufacturers should have experience of supplying 80 percent of the required goods. In case of authorized dealers, they should have experience of supplying 80 percent of the required goods.	
50		However, in this case we are service providers not the manufacturers. Therefore, as per standard document please modify minimum required quantity (Auto tippers & compactors) to 30 percent of goods required for the package rather than 80 percent.	Tender conditions prevail
51		For similar nature of work done amount please consider 25 percent of amount put to tender instead of 50percent. So that more competitive bids will be received or else it will lead to monopoly and you will not get competitive bids.	Tender conditions prevail
52		In the penalty clause you have mentioned penalty for defaults of service provider only. Please mentioned the penalty for department if it defaults such as delay in payment after 90 days.	Tender conditions prevail
53		In the REP you have asked to shift the animal Carcass but,	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		you have not mentioned the Service charge for the same, as we have to pay Fee at crematorium or burial ground and also we have to engage addition manpower or machinery for shifting of bigger animals.	
	4.Online Queries-Pkg 09		
54	rfp 89 packages and present notification	Number of Packages 1. In the current tender, the number of packages has been reduced to 33 from 89 in the previous tender. 2. This significant reduction limits competition and market participation.3 .To ensure better competitiveness, wider bidder participation, and fair pricing, we request that the number of packages be increased back to 89.	Tender conditions prevail
55	rfp	Inclusion of Markets in Packages.1 The introduction mentions that markets are excluded from the scope.2 We request that markets be included in the packages to prevent future disputes between contractors.3 Currently, the boundaries between markets and wards are not clearly differentiated,	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		which may lead to operational issues in garbage clearance.	
56	rfp	Eligible Experience Period Clause 3.4.1 The tender specifies that turnover, work done, ESI EPF challans, and work experience will be considered for the last five financial years 2020 21 to 2024 25.2 Many bidders have relevant experience from 2018 19 to 2020 21.3 We request the eligible period be extended to the last seven financial years 2018 19 to 2024 25.	Tender conditions prevail
57	rfp	Payment Terms Clause 6.3 1 The tender proposes payment in a 75 Percent Plus 25 Percent split.2 Considering the low profit margins and high operational expenses, we request full payment 100 Percent upon bill submission to ensure smooth cash flow for execution.	Tender conditions prevail
58	rfp	Escalation.1 In addition to the escalation terms mentioned in the tender, we request an additional 5 Percent escalation to cover rising costs of spare parts and unforeseen emergencies. Please consider	Refer Addendum-1

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		this because in all other tender this has always been granted.	
59	rfp	Appendix III A I It is mentioned in the format that in the certificate is being issued to be produced before Bengaluru Solid Waste Management Company Limited BSWML, for the Project Primary Collection & Transportation Services in Covered and Compartmentalized vehicle along with the Secondary Transportation of Waste in Segregated Manner to designated locations in BBMP Area. Each corporation municipality have their format wherein all the eligibility parameters will be covered. So kindly accept the other formats of the various experience certificates.	Refer Addendum-1
60	rfp	The tender document does not specify the final disposal location for waste transported by compactors. If compactors are required to travel more than 50 km, we request that lead charges be provided at the rate of Rupees 20 per km.	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
61	rfp	We seek clarification on whether the tender estimate includes the following costs supervisor salaries, health insurance, gratuity, office setup, parking, vehicle washing, safety equipment, GPS RFID integration with the command centre, weekly offs, extra wages, labour injury compensation, and health camps.	Tender conditions prevail
62	rfp	As the final version of the GBA Act 2025 has not yet been issued, we kindly request that the official, final document (not a temporary draft be provided. The absence of the final Act creates uncertainty for contractors in interpreting the applicable rules and conditions, which are essential for accurate financial bid preparation.	Tender conditions prevail
63	rfp	We also note that the current zoning structure has led to boundaries and wards under a single MLA being split across multiple GBA zones (e.g., RR Nagar constituency has 1 MLA but is divided into 3 GBA zones). This results in operational inefficiencies, as	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		contractors are required to process bills in multiple zones, each with separate signatories, leading to delays and additional workload for BBMP officials.	
	5.Online Queries –Pkg 17		
64		In the Consortium you have allowed maximum of 5 members and most of the packages consisting of more than 5 wards even the presently working service providers of 5 wards are not able to satisfy qualification criteria such as Similar nature of work done, Turnover and the minimum number(80 percent of vehicles required for the package) of Auto tipper and Compactor vehicles required.	Tender conditions prevail
65		In the bid u have mentioned that one package for one bidder kindly consider two package to one bidder as per their financial capacity, so that there will not be any cartel or groupism and the bid will be in healthy competition.	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
66		As 2019 BBMP has invited the tender of L & T in 2019 you have asked the experience of only 2 years experience should be there in SWM and none of the other condition was put, but now why you need 80 percent of Vehicle and other experience, now so kindly relax the condition only any 2 years experience in five years so that their will be healthy competition. Further, the tender you have called is a Service Tender and it consists of the Supply of Goods (Auto tipper and Compactor) and Man-power. But, the qualification criterias you have set for this tender are of Works Tender and this is not fair.	Tender conditions prevail
67		The standard service tender document says the bidder should have experience in the field for which tender has been called. Accordingly in case of consortium the lead member should have experience of primary Collection & Transportation of waste But, in this tender you have given the liberty to person who doesnt	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		have experience to become lead member. Please modify the condition as the Lead member should have experience of primary Collection & Transportation of waste.	
68		The scope of work consists of providing goods (Auto tippers and Compactors) for Collection and Transportation of waste. As per the Standard Goods document, the goods manufacturers should have experience of supplying 80 percent of the required goods. In case of authorized dealers, they should have experience of supplying 80 percent of the required goods.	Tender conditions prevail
69		However, in this case we are service providers not the manufacturers. Therefore, as per standard document please modify minimum required quantity (Auto tippers & compactors) to 30 percent of goods required for the package rather than 80 percent.	Tender conditions prevail
70		For similar nature of work done amount please consider 25 percent of amount put to tender instead of 50percent. So	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		that more competitive bids will be received or else it will lead to monopoly and you will not get competitive bids.	
71		In the penalty clause you have mentioned penalty for defaults of service provider only. Please mentioned the penalty for department if it defaults such as delay in payment after 90 days.	Tender conditions prevail
72		In the REP you have asked to shift the animal Carcass but, you have not mentioned the Service charge for the same, as we have to pay Fee at crematorium or burial ground and also we have to engage addition manpower or machinery for shifting of bigger animals.	Tender conditions prevail
	6.Online Queries –Pkg 31		
73	In last 5 financial years i.e. FY 2020 21, 2021 22, 2022 23, 2023 24 and 2024 25. the Bidder should have achieved in at least two 2 financial years minimum Annual Turnover of Rs. 3,193.20 Lakhs two times annual estimated value of the package. 10 percent	Kindly change it to. In last 7 financial years i.e. FY 2018 19, 2019 20, 2020 21, 2021 22, 2022 23, 2023 24 and 2024 25. the Bidder should have achieved in at least two 2 financial years minimum Annual Turnover of Rs. 3,193.20 Lakhs two times annual estimated value of the	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
	weightage would be given per annum to bring the turnover to the present financial year.	package. 10 percent weightage would be given per annum to bring the turnover to the present financial year.	
74	Escalation. BSWML shall not be under any obligation to alter. escalate the Vehicle Rental and Comprehensive maintenance cost by any reasons, whatsoever, during the Concession Agreement Period. BSWML shall revise the rate of diesel for every three months, based on the average diesel rate, on 1st Day of the previous three months. The fuel rate taken for the assessment by Authority is Rs. 90.00 per Liter. BSWML shall revise the wages of the Driver and Helper including Principal employer ESI and PF Contribution based on the minimum wages act amended from time to time. The wages taken for the assessment by Authority is minimum wages of 2025 26. BSWML shall reimburse the Toll charges	Please consider annual escalation at the rate of 5 percent for vehicle maintenance cost and spare parts replacement cost.	Refer Addendum-I

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
	paid by the bidder while transporting waste to designated place along with the Monthly bill.		
75	Amount Put to Tender per annum.	Please clarify if the additional expenditures like Field Supervisors Salary, Office Setup Rent, Vehicles Parking Rent, Vehicles water washing charges, GPS and RFID expenses, Drivers and Helpers and Staff Gratuity amount and Bonus amount, Labour Consultant fee and are also considered under the Amount Put to Tender per annum calculations.	Tender conditions prevail Tender conditions prevail
76	RFP	If the Contract is awarded to a Consortium entity, then please make a binding condition on the Bidders that any member of Consortium should not exit the Consortium during the 7 years of Lock in period. Kindly give an option as Lead Member may change any member of the consortium with prior Approval of BSWML. Kindly consider this changes.	Refer Addendum-1
77	RFP	It is stated in the Agreement that, while submitting the tender, we should consider the GBA Rules and Regulations.	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		But, we are unable to find the final GBA Rules and Acts. Without this GBA Rules and Acts we cannot submit the tender. So, we request BSWML to upload the same in the KPPP portal.	
78	RFP	This tender has been invited excluding market areas. Kindly include all the market areas also in the RFP. So that the we can collect the solid waste from both Ward area and market area.	Tender conditions prevail
79	Payments of Bill. The Total Service Fee Payable for the Month shall be paid in 2 instalments. Capacity fee. 75 percent of the Service Fee shall be payable on submission of certificates for timely transfer of ESI, EPF, and salary of drivers, and helpers to their accounts AND on the submission of attendance records for the month. Operational fee. 25 percent of the Service Fee shall be payable after deduction of penalties for non adherence to KPIs laid out in Schedule C.	All monitoring of workers and vehicles will be done daily through biometric, GPS, RFID will be directly linked to the command center of the BSWML So, kindly process the Bidders bill within 10 days and pay 100 percent Bill amount to the bidder. Kindly consider this changes.	Refer Addendum-1

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
80	APPENDIX III A. Certificate for Technical Capacity of the Bidder Format for Certificate from the Urban Local Body for Technical Capability. On the Letterhead of the Urban Local Body. This certificate is being issued to be produced before Bengaluru Solid Waste Management Company Limited BSWML, for the Project Primary Collection and Transportation Services in Covered and Compartmentalized vehicle along with the Secondary Transportation of Waste in Segregated Manner to designated locations in BBMP Area.	The bidders Work Experience Certificate will be issued by various other city Corporations and Municipalities in their own format. All the technical parameters for qualification will be mentioned in it. So, kindly delete the condition of this format as mentioned below. That Urban Local Body will not mention This certificate is being issued to be produced before Bengaluru Solid Waste Management Company Limited BSWML, for the Project Primary Collection and Transportation Services in Covered and Compartmentalized vehicle along with the Secondary Transportation of Waste in Segregated Manner to designated locations in BBMP Area.	Refer Addendum-I
81	RFP	The unload point for the Bidders Compactor vehicles is not prescribed clearly in the RFP document. If the compactor travels more than 50 km to the unload point, then kindly pay Lead charges to the bidder of Rs. 30 per additional kilometer.	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
82	RFP	We would like to highlight that our operational experience also encompasses the deployment of Tipper Lorries, which were actively used for waste collection and transportation before being replaced by compactors in BBMP between 2017 and 2019. These vehicles played a vital role in maintaining efficiency during that time.	Refer Addendum-1
83	RFP	We also respectfully request that experience acquired in Town Panchayats, Municipalities, Government Institutions, Public Sector Undertakings, and Central Government agencies be taken into account. Recognizing such a broad range of experience will promote greater participation and enable capable agencies with demonstrated expertise to contribute meaningfully.	Tender conditions prevail
84	RFP	As per the current tender condition, the bidder is required to have executed the following quantities in Municipal Solid Waste Management Works. Services either individually or	Refer Addendum-1

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		cumulatively in any one year during the last five years, as referenced in Annexure Chart 4. Auto Tippers 3 wheeler, 4 wheeler 110 units representing 80 percent of the required number of vehicles. Compactors of not less than 14 cubic meter capacity 14 units representing 80 percent of the required number of vehicles. We respectfully submit that in many city corporations across India, a variety of vehicles such as garbage compactors, tipper lorries, hook loaders, bin lifters and tractor trolleys are widely used for secondary transportation of municipal solid waste. These vehicles perform similar operational functions to compactors and are equally effective in ensuring efficient waste collection and transportation. In view of this, we kindly request the authority to consider including such equivalent vehicles namely tipper lorries, hook loaders, bin lifters, and tractor trolleys towards fulfilling the vehicle requirement criteria, in	

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		addition to the compactor vehicles specified. This amendment would allow for broader participation without compromising operational efficiency, while ensuring that only experienced and adequately equipped bidders are eligible.	
	7. Online Queries –Pkg 33		
85	1st call addendum 3 1 a clause 5 Addendum clause page 36 3 1 a sub clause 5	Can we provide a single credit line certificate covering the highest estimated amount mentioned in the tender document, indicating packages 1 to 33 collectively This approach would help us manage bank charges effectively especially if the bidder intends to participate in more than one package to remain competitive	Tender conditions prevail
86	1st call addendum Annexure 1 of addendum	As per the addendum issued in the 1st call the rate listed for a 4wheeler tipper is Rs 73410 However BBMP is currently paying Rs. 84350 to contractors for providing the same service. This results in a shortfall of more than 15 percent when compared to the existing operational rate Such a significant gap may adversely	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		affect the financial feasibility of the project for bidders especially considering increasing fuel maintenance and manpower costs	
87	1st Call Addendum Annexure 1 of addendum Annexures 1 in addendum of 1st call	As per the addendum issued in the 1st call the price listed for an auto tipper is Rs 66083. However we understand that BBMP is currently paying Rs 75906 to contractors for the same service. This reflects a shortage of more than 15 percentage compared to the existing operational rate which may impact the financial feasibility of the project for bidders	Tender conditions prevail
88	1st Call addendum Sl. No. 12	For households generating less than 300 kg of Construction and Demolition waste within a 30 km radius what is the applicable schedule rate for collection and disposal. Is there any provision for addition or reduction in the charges beyond the stated schedule rate for such cases	Tender conditions prevail
89	Addendum 1st Call Compactor rates	at present Compactors deployed to Bellalli Rs.206449 and msgp 304390 are received by the contractors	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
90	1st Call addendum	our quoted rates are based on the actual current expenditure which includes prevailing costs of fuel vehicle cost and vehicle operations, salaries to employees and maintenance cost of vehicle, BSWML authority will submits to honorable court or the approval committee by mentioning quoted rates are higher than the estimated rates upto 40 to 70 percent, kindly give brief explanation on the estimation you provided in the addendum	
91	1st Call addendum	the current tender estimation does not account for several critical cost elements required for efficient and compliant service delivery. These components are essential for maintaining operational standards and ensuring worker welfare as per applicable labour laws and departmental norms. The following key cost factors have not been included in the tender estimation 1. Office set up costs 2. Uniforms and safety measures to employees 3. Supervisory Staff salaries 4. Provision for 24 hours service 5. Night duty	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		allowances 6. Gratuity and statutory benefits 7. GPS equipment maintenance and repairs 8. Foul Charges 9. Area Based weightage charges as per PWD norms 10. Contractor or bidders profit	
92	1st Call addendum Annexure 1 of addendum	As per the addendum issued the rate specified for 5 CuM open and covered body vehicles is Rs 92000. However based on current market conditions including rising fuel prices vehicle maintenance costs and staff salaries the actual operational cost is estimated to be around Rs 120000 per month. This significant difference of nearly 25 to 30 percent may affect the operational viability and quality of service delivery. We kindly request you to review and revise the proposed rate in accordance with current cost structures to ensure financial feasibility	Tender conditions prevail
93	Affidavit provision to participation	In the High court of karnataka in your affidavit you have stated that you will give provision to all the bidders to participate in the tender, but some of the Bidders pertaining	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		to SC AND ST category are not be eligible to participate in this tender	
94	Draft Concessionaire Agreement 1 1 definitions Applicable Law	To quote financial bid for this tender as per the tender document we have to consider all the applicable laws of GBA but we have not got the GBA Act kindly provide the same which enable us to competitive bid in the tender	Tender conditions prevail
95	Draft Concessionaire Agreement Bulk generators from hospitals	which kind of garbage should we collect from the hospitals kindly give the details	Tender conditions prevail
96	Draft Concessionaire Agreement C. Specific Obligations page 10 xi All such transfers shall be mechanized through wheel to wheel arrangement so that there is no spillage of waste leachate leakage leading to generation of garbage spots and hence No Garbage on Ground principle is adhered to	we would like to highlight that given the nature of the waste particularly wet waste collected from generators and households it is practically challenging to completely eliminate leachate leakage during the transfer from auto tippers to compactors we kindly request that this condition be modified to reflect the practical realities of waste collection and transportation We propose that reasonable measures to minimize spillage and leakage be emphasized instead of requiring a fully mechanized	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		wheel to wheel transfer which may not always be feasible	
97	Draft Concessionaire Agreement C. Specific Obligations page 10 Maintain daily records of the quantum of MSW collected, transported, time schedule of performance of the activities and other such relevant information in the prescribed format as per Appendix C	How many employees are required for monitoring and maintaining the Municipal Solid Waste records on a daily basis Whether the cost of these employees is included in the overall project estimation or budget Please provide detailed information regarding the scope and responsibilities expected from the staff assigned to this task	Tender conditions prevail
98	Draft Concessionaire Agreement C. Specific Obligations page 11 xix section b) Details of vehicle manpower deployed supported by daily biometric attendance	Implementing biometric attendance for staff is not feasible even though we will be providing GPRS and RFID systems installed on the deployed vehicles for monitoring purposes. We request that this requirement be reconsidered in light of the practical challenges involved and that alternative attendance or monitoring methods be accepted	Tender conditions prevail
99	Draft Concessionaire Agreement C. Specific Obligations page 11 xxii Not to engage in any service beyond the scope of	this appears to be in contradiction with the condition mentioned on page 4 of the Bulk Waste Generator section of the tender document. Kindly clarify the correct	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
	this agreement like Bulk waste lifting, special streams of waste lifting unless specifically directed by the BSWML	scope of services expected from the bidder concerning bulk waste lifting and handling of special waste streams to avoid any ambiguity	
100	Draft Concessionaire Agreement Obligations page 10 Specifics Prevent disturbance or damage or destruction to property of Third Party and in such eventuality, pay compensation for damages assessed by BSWML	kindly provide detailed information regarding any property asset or facility that BSWML intends to provide to the selected bidder for the execution of the project In the interest of transparency and to enable accurate and competitive bidding we also request that a third party evaluation report of such property be shared at this bidding stage This will help us in properly assessing the value condition and suitability of the property for project implementation	Tender conditions prevail
101	Draft Concessionaire Agreement Page 13 6 6 Scrutinize Monthly Performance Report submitted by the BSWMLs Representatives/ e-monitoring/any other mechanism and ensure deductions if any, are made from the payment to the Service Provider	We have observed that conditions 6 6 and 5 3 in the tender document appear to be contradictory Kindly clarify which of these conditions should be considered	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
102	Draft Concessionaire Agreement Page 13 5 3 Monitoring by BSWML	concepts of RWAs and Suchimithra for monitoring waste management activities are outdated and no longer effective in the current context. We respectfully suggest that BSWML assume full responsibility for the monitoring of waste collection and management to ensure better accountability and efficiency.	Tender conditions prevail
103	Draft Concessionaire Agreement Page 14 612 Variations in Agreement, Section c BSWML may deploy its own infrastructure like auto tippers, compactors/ transfer station at any point time during the Agreement Period and proportionate amount payable towards compactors or any such SWM vehicles / infrastructure will be reduced from the Contract Value as and when decided by BSWML, under advance intimation to the service provider	We have noted a contradiction between the RFP document and the Draft Agreement regarding the removal or reduction of vehicles 1 The RFP mentions that only compactors will be removed or reduced after two years 2 However the Draft Agreement states that even auto tippers may be reduced or removed as decided by BSWML Kindly clarify which condition shall prevail so that we can align our proposal and execution plans accordingly	Tender conditions prevail
104	Draft Concessionaire Agreement page 14 7 3 On	We seek clarification regarding the requirement to obtain	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
	the submission of satisfactory services and acceptance certificate by concerned Zonal officers, after verification of the data collected through RFID or GPS or any other remote monitoring system	satisfactory service and acceptance certificates from zonal officers given that GPS and RFID reports will already be available for monitoring. Requiring these certificates may cause delays in contractor payments due to the time needed for certification by zonal officers. Kindly advise if the GPS and RFID reports alone can suffice for payment verification to ensure timely disbursement	
105	Draft Concessionaire Agreement page 15 25 percent Over 80 percent segregation levels achieved in the package area with only segregated wet sanitary waste being collected	We have noticed that the RFP and the Draft Agreement do not mention the quantity or percentage breakdown of different types of garbage to be managed. Without this data it becomes challenging to accurately evaluate and price the services required under the tender. Kindly provide the detailed data or percentages of various waste types to enable us to prepare a competitive and realistic bid	Tender conditions prevail
106	Draft Concessionaire Agreement page 18 12 3 amendments This Agreement and the Schedules together	We would like to highlight that amendments to the Agreement and Work Order will be necessary in the following circumstances I Removal of	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
	constitute a complete and exclusive understanding of the terms of the Agreement between the Parties on the subject hereof and no amendment or modification hereto shall be valid and effective unless agreed to by all the Parties hereto and evidenced in writing.	compactors and auto tippers after two years as per the contract conditions 2 Any discrepancies or disputes arising between consortium partners 3 In the unfortunate event of the contractor demise amendments will be required to issue modified orders to the legal heirs We kindly request that provisions for such amendments be formally incorporated to ensure smooth continuity and legal clarity throughout the contract tenure	
107	Draft Concessionaire Agreement page 29 Schedule 5	We kindly request clarification on the definition of subcontractors as per the tender document Additionally please confirm whether subcontracting any portion of the work under this contract is permitted If allowed kindly specify any conditions or restrictions related to subcontracting Your guidance will assist us in preparing a compliant and transparent bid	Tender conditions prevail
108	Draft Concessionaire Agreement page 4 Compensatory payment	Kindly let us know which specific works or activities are eligible for compensatory payment under the terms of the tender	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
109	Draft Concessionaire Agreement page 4 recently BSWML issued an order conducting survey of the waste generators and conducting digital mapping for 198 wards	recently work order issued last month for the same scope of work Specifically we would like to understand how BSWML obtained the following data 1 The number of waste generators in the concerned area 2 The quantity of waste generated by these waste generators and 3 The assessment criteria used to determine the type and number of appropriate vehicles required for efficient waste collection	Tender conditions prevail
110	Draft Concessionaire Agreement package page 5	Section 1 A in the RFP document is currently blank Additionally the relevant map referred to in the RFP has not been uploaded either in the RFP document itself or on the KPPP portal nor in the BBMP portal	Will be provided to the successful bidder
111	Draft Concessionaire Agreement page 9 B task B Activities GPS tracking	all vehicles to be deployed for this project will come company fitted with GPS systems We will also provide BSWML with the necessary login credentials to access real time tracking and monitoring In light of this we kindly request that the remaining conditions related to GPS installation and	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		tracking requirements be relaxed in the tender	
112	Draft Concessionaire Agreement page 9 C Specific Obligations i provide documentary proof of the vehicles ownership/lease/ hire	Kindly clarify whether the vehicles to be used for this project are required to be company owned or if hired or leased vehicles will also be acceptable	Tender conditions prevail
113	Draft Concessionaire Agreement page 9 section V Prior to replacing any Vehicle either temporarily or permanently and within 24 hours of replacement of any Vehicle inform in writing the details of the replaced Vehicle which should be similar vehicle and inducted Vehicle reason for replacement and the duration of replacement, to the BSWML Representative and seek approval It is the responsibility of the service Provider to ensure that GPS and RFID are installed in such replaced vehicles under intimation to BSWML	in the event any deployed vehicle for collection and transportation of Solid Waste Management from the wards needs replacement we are committed to providing an alternate vehicle within 24 hours However this is subject to the condition that the necessary approvals for vehicle replacement are granted by the concerned officials in a timely manner	Tender conditions prevail
114	Draft Concessionaire Agreement page no 11 Submit to BSWML g to l	We will ensure that all relevant documents related to vehicle insurance fitness certificate	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		and taxes are submitted to BSWML as required. However we seek clarification regarding the responsibility in case of any mishaps or accidents involving these vehicles in the future Will BSWML assume any liability for such incidents or will the responsibility rest solely with the service provider. Your guidance on this matter will help us understand the risk allocation and prepare accordingly.	
115	Draft Concessionaire Agreement page no 29 c Minimum Wages Act 1948	No KAE 138 LMW 2002 dated 25 5 05 have fixed Rs 2075 point 80 per month as minimum wage for private safai karmika which is to be complied with by the Service Provider Kindly confirm whether this minimum wage rate is applicable for the employees deployed under this tender whether we should pay this salary to our employees	Refer ADDENDUM-I
116	Draft Concessionaire Agreement page no 29 4 5 6 in schedule 5	all these cost is included in the estimation or not kindly clarify	Tender conditions prevail
117	GBA, GBA notification GBA Act	One tender will be issued per Assembly Constituency. However, the present structuring of the tender	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		packages, particularly in areas such as Mahadevapura, RR Nagar, Dasarahalli, Yelahanka, Bommanahalli, and Bengaluru South, appears to be in violation of this stated principle. The manner in which constituencies are being distributed under multiple packages contradicts the commitment made before the Honorable Court and may potentially be seen as noncompliance with judicial assurances. We therefore request that The tender be immediately reviewed and restructured in strict accordance with the one tender per Assembly Constituency commitment, The concerned affidavit be honored in both letter and spirit, to uphold transparency and judicial integrity. Ensuring adherence to the affidavit submitted to the Honorable High Court will not only reinforce public trust but also maintain the legality and fairness of the tendering process	

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
118	GBA Notification, GBA Act Distribution of boundary of GBA	Current distribution of packages in the tender, specifically those pertaining to Mahadevapura, RR Nagar, Dasarahalli, Yelahanka, Bommanahalli, and Bengaluru South. As per the current structure, the package distribution does not appear to align with the newly proposed or anticipated jurisdictional boundaries of the Greater Bengaluru Authority. Awarding packages based on the current model prior to the official formation and operationalization of the GBA may lead to administrative complications, duplication of responsibilities, or ethical concerns regarding jurisdictional overlaps. We respectfully submit that The current distribution is not aligned with GBAs intended administrative boundaries, Proceeding with this structure could be seen as premature and potentially unethical, and It would be more appropriate and prudent to restructure the packages in accordance with the formal GBA framework	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		once it is finalized. Hence, we request that the package allocation be reviewed and remodified in line with the proposed GBA jurisdiction. This would ensure long-term efficiency, transparency, and adherence to the emerging governance structure	
119	RFP 89 appendix III A Technical Capacity of the Bidder Format for Certificate from the Urban Local Body for Technical Capability	As you are aware, several contractors including ourselves have been executing SWM works diligently from October 2013 to date. Over the years, we have already obtained valid experience certificates issued by competent authorities such as the Joint Commissioner, Superintendent Engineers, and Executive Engineers. However, the RFP mandates a specific certificate format, stating that the certificate should confirm the work was done as per the stipulated scope of work. In practice, this is proving to be extremely difficult for the following reasons, Many of the contractors who were active from 2018 onwards are no longer working, and their contracts have ended. The	Refer Addendum-1

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		officers who issued the original certificates are either transferred, retired, or unwilling to issue new certificates in the updated format. Insisting on a new certificate in the prescribed format may unfairly disqualify experienced contractors, despite their proven track record and previously accepted documentation. In light of the above, we humbly request that this condition be removed or relaxed, and that existing certificates already issued by competent authorities be accepted as valid proof of experience. This will ensure that genuine, experienced contractors are not excluded due to procedural or administrative constraints beyond their control.	
120	RFP, page 24 A Bidder in the last 5 (five) years, have neither failed to perform on any contract, as evidenced by imposition of a penalty by an arbitral or judicial authority or a judicial pronouncement or arbitration award against	We have already given the complaint for some of the companies with relevant documents and even though you have not taken any steps against them, let us know which company you are going to safe guard	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
	the Bidder, as the case may be		
121	RFP, page 28 2.7.4 acknowledged and agreed that inadequacy, lack of completeness or incorrectness of information provided in the Bidding Documents or ignorance of any of the matters referred to in Clause 2.4.1 hereinabove shall not be a basis for any claim for compensation, damages, extension of time for performance of its obligations, loss of profits etc. from the Authority, or a ground for termination of the Agreement	you have not provided the boundary kindly clarify	Tender conditions prevail
122	RFP, page 28 2.7.4 All the successful bidders have to ensure that all Primary collections vehicles will be available 24x7. And this should be part of methodology and work plan	24 x 7 hours works estimation added in the rfp or not kindly provide the 3 shift timings and locaitons of the work should be carried out in the awarded package	Tender conditions prevail
123	RFP, page 30 office set up	office set up estimation calculated or not in the estimation kindly give detailed estimation of the tender	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
124	RFP, page 36 In last 5 financial years i.e. (FY 2020-21, 2021-22, 2022-23, 2023-24 &2024-25	Kindly consider the financial year from 2018 to 2025 7 financial years	Tender conditions prevail
125	RFP, page 39 3.7.5 The financial bids will be opened in the numerological order of the package numbers. If any bidder is declared as Selected Bidder in any 1 (one) package in this order, then the financial bid of subsequent packages of the said bidder will not be opened.	As per the tender condition stating that the financial bids will be opened in numerological order it is understood that package allocation will follow that sequence. In this context, we would like to seek clarification on the following point If the selection and allocation are based on numerological order, why is there a requirement for the bidder to submit individual Banker Certificates or Credit Line Certificates from nationalized banks for each package. We respectfully suggest that, since only one package is likely to be awarded to a bidder based on numerological priority, it would be more appropriate and efficient to consider a single Banker Certificate reflecting the highest estimated value among all packages the bidder is applying for, rather than requiring a separate certificate for each package.	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
126	RFP, page 40 mobilization of vehicles within 45 days after Agreement	kindly provide mobilization of vehicles within 120 days after Agreement	Tender conditions prevail
127	RFP, page 43 payment of bills	As per the tender conditions, we understand that a 0.1percent deduction per day will be imposed on the bidder as a fine for any delay in execution or performance. We respect the need for such accountability. However, we request that a reciprocal clause be included in the agreement to address potential delays in payments by the client (BSWML). In the event of delayed payments beyond the stipulated timeline, we propose that an interest at the rate of 1percent of the contract value per month (or prorated for the delayed period) be payable by BSWML to the contractor	Tender conditions prevail
128	RFP, page 43 Operational fee 25percent of the Service Fee shall be payable after deduction of penalties for nonadherence to KPIs laid out in Schedule C	kindly prescribe the timeline	Refer Addendum-1
129	RFP page 45 10 2 Authority Event of Default	In the event that BSWML fails to release the payment within 90 days from the date of submission of the bill, an	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		additional amount equivalent to 3percent of the unpaid monthly bill shall be added to the subsequent monthly bill for every month (or part thereof) of delay beyond 90 days	
130	RFP, page 47 legal compliance The closed vehicles shall have valid pollution control certificate (PUC), insurance and tax at all times and copies of the same shall be duly provided	Who is responsible for obtaining and providing the Pollution Control Certificate for the vehicles, the contractor or BSWML kindly clarify	Tender conditions prevail
131	RFP, page 48 The Agency is liable to provide information to that is needed under Right to Information Act, 2005	Kindly remove this condition hence the private entity will not come under RTI Act.	Tender conditions prevail
132	RFP, page 48 The contractor shall ensure, at all times that his supervisors/ collectors do not misbehave with the BSWML staff or general public while working. The personnel found misbehaving shall be immediately removed from the work at the risk of the contractor	These employees remuneration not added in the tender kindly give clarification	Tender conditions prevail
133	rfp	Neither the Request for Proposal nor the Draft	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		Concessionaire Agreement contains any provision for the grant of a mobilization advance. In order to ensure high service standards and efficient execution of the project from the outset, we intend to deploy brand new 3-wheeler and 4-wheeler tippers. To facilitate the timely procurement and deployment of these vehicles we hereby respectfully request the provision of a mobilization advance equivalent to 20percent of the contract value.	
134	rfp	Kindly provide present SR Rate for Vehicles as per PWD norms	Tender conditions prevail
135	RFP, to all uploaded Queries	As per your previous responses to earlier queries have often included general phrases such as tender conditions prevail, without providing specific or direct answers. This lack of clarity creates ambiguity and makes it difficult for bidders to interpret the conditions accurately, especially in cases requiring procedural or eligibility clarification. Therefore, we respectfully request you to kindly provide	NO COMMENTS

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		clear and unambiguous answers in Yes or No format to each query raised. This will ensure transparency, avoid misinterpretation, and help all bidders comply fully with the tender requirements	
136	rfp	We request that the experience criteria outlined in the RFP/Draft Concessionaire Agreement be expanded to include work carried out for Town Panchayats, Municipalities, State Government Institutions, Central Government Institutions, and Public Sector Undertakings (PSUs). Such an inclusion will enable broader participation and encourage competition, while also recognizing the diverse and relevant experience of potential bidders who have successfully executed similar projects for various tiers of government and public institutions.	Tender conditions prevail
137	rfp	Prior to 2021, the Bruhat Bengaluru Mahanagara Palike (BBMP) had issued work orders for the transportation of waste using tipper lorries.	Refer Addendum-1

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		These vehicles were actively engaged in waste management operations and were later replaced by compactors as part of operational upgrades. In this context, we respectfully request that experience involving the deployment of tipper lorries particularly where such vehicles were associated with door-to-door collection work be considered as relevant experience for qualification purposes. This inclusion would appropriately acknowledge the historical operational models adopted by BBMP and ensure fair consideration of bidders who have contributed to waste management services under similar conditions.	
138	RFP, Payment terms	Please clarify the payment cycle (monthly/quarterly/half yearly) and time from for payment release.	Tender conditions prevail
139	RFP 14-15 1.1 Background.	Scope excludes bulk waste except in cases where bulk generators fail to manage their waste. In the event that, in the future, waste collection from bulk generators is mandated,	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		payment for such work shall be made separately.	
140	RFP 18-19 1.2 Brief description of Bidding Process	Secondary Transportation using compactors is minimum 1 year, extendable. Extendable means. What will be notice period before withdrawal of compactors.	Tender conditions prevail
141	RFP 2.7.5 All primary vehicles must be new BS-VI compliant covered vehicles.	Please specify the exact no. and capacity of vehicle required.	Tender conditions prevail
142	RFP 2.7.6 New/Old Compactors with fitness maybe deployed.	Please confirm the no. and capacity of the vehicles. Whether Ownership of vehicles is mandatory or can be hired.	Tender conditions prevail
143	RFP, service fee page 19, service fee	We wish to seek urgent clarification regarding the scope of work outlined in the current tender particularly concerning the collection of waste from market areas. It has been mentioned that mutton and chicken waste is excluded from the contractors responsibility. However there is no mention of wet waste and green waste generated in these markets Vegetable peels, Rotten or unsold produce Leaf and plant waste, Organic remnants from food stalls or	Tender conditions prevail

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		vendors. We request clarification on whether the contractor awarded in this zone is expected to collect and manage wet and green waste from these markets. As per our understanding excluding these waste streams from the scope would be a direct violation of the Municipal Solid Waste Management Rules 2016 which mandate the proper segregation collection and scientific disposal of biodegradable waste	
144	tender addendum 1st call , 1st call dated 09-06-2025 addendum	We have carefully reviewed the Second Call Tender documents and noted that many of the changes and clarifications we requested during the First Call have not been incorporated or addressed. Kindly clarify if these modifications will be included in a subsequent update or if the current tender stands without these amendments	Tender conditions prevail
145	**7. V R Enterprises**		
		Under Invitation for Tender, EMD for each package, you have asked to submit the	Refer Addendum-1

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		balance amount by Bank guarantee or FDR issued by Nationalized or Scheduled bank. On whose favoring should we obtain the BG or FDR, should it in favor of Managing Director or DGM 1 of BSWML. If so, we request you for Bank, account, IFSC details of favoring as it is mandatory for banks to link the BG or FDR to the respective payee.	
146		Under Invitation for Tender, EMD for each package, you have asked to submit the balance amount by Bank guarantee or FDR issued by Nationalized or Scheduled bank. Can this BG or FDR be obtained among any of consortium member name or lead member only.	Refer Addendum-1
147		Under Tender notification, Tender conditions of Technical Qualification Criteria, Past Experience of similar work, ESI and EPF details or financial Turnover you have asked the details from FY 2019-20 onwards but in RFP of tender Page 36, under Eligible Experience, 3.4.1.A.	Tender condition prevails

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		Evaluation Criteria, you have asked from FY 2020-21 onwards. Please explain which one to be considered.	
	8. Srinivasa Enterprises		
148	Payment 75% and 25% Page 77 Payment 80% and 20%	We need 100% Payment	Refer Addendum-1
149		2. Vehicle Deployment for below the Practical level. A. If we are not able to Complete the work with Specified no of Vehicle, If we increase The Vehicle pro rate as to be paid.	Tender condition prevails
150		3. If Transfer station is opened BSWML has to pay Extra lead charges for autos to transport Garbage from ward to Designated transfer station, Please specify the rate.	Tender condition prevails
151		Divide each Division into two Packages and call for the tender, so that each Contractor can Participate individually and do the work efficiently.	Tender condition prevails
152		As per Estimate Prepared by BSWML it has not taken Labour act into consideration, has it is 7 year Contract the	Tender condition prevails

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		labors are Eligible for gratuity and other Benefits as below After 5 years of continuous service, employees in India are typically eligible for gratuity, a lump sum payment from their employer as a reward for long-term service. The Payment of Gratuity Act, 1972, mandates this benefit for employees in organizations with 10 or more employees. Gratuity is calculated as 15 days' wages for each completed year of service. Key aspects of gratuity after 5 years: Eligibility: Employees must have completed a minimum of five years of continuous service with the same employer. Calculation: The gratuity amount is calculated based on the employee's last drawn salary (including basic pay and dearness allowance) and the number of years of service. Payment: Gratuity is typically paid as a lump sum upon resignation, retirement, or termination of	

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		employment (unless it's due to misconduct). Exceptions: Gratuity may be paid earlier in cases of disability or death, even if the employee has not completed five years of service. Other Benefits: Beyond gratuity, other benefits like provident fund (PF), leave encashment, and potential retirement benefits may also be applicable based on company policy and individual employment terms. Importance: Gratuity serves as a financial safety net for employees, particularly during retirement or upon leaving the company.	
153		There is less time to clearly understand and Participate in the Tender as there is Little time after pre bid Query are Answered, Please give sufficient time to have healthy competition.	Refer corrigendum-1
154		You have asked Turnover twice the amount to put to the tender please reduce the Turn	Tender condition prevails

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		over amount to equal to amount put to the tender	
155		For Mobilization of vehicle 45 Days is not Sufficient as we have to purchase new vehicle we need at-least 180 Days	Tender condition prevails
	9. S. T. P Enterprises		
156		1. In the Consortium you have allowed maximum of 5 members and most of the packages consisting of more than 5 wards, even the presently working service providers of 5 wards are not able to satisfy qualification criteria such as Similar nature of work done, Turnover and the minimum number (80% of vehicles required for the package) of Auto tipper and Compactor vehicles required.	Tender condition prevails
157		2. Further, the tender you have called is a "Service Tender" and it consists of Supply of Goods (Auto tipper & Compactor) and Man-power.	Tender condition prevails
158		3. But, the qualification criteria's you have set for this tender are of "Works Tender" and this is not fair.	Tender condition prevails

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
159		4. The standard service tender document says the bidder should have experience in the field for which tender has been called. Accordingly, in case of consortium the lead member should have experience of primary Collection & Transportation of waste. But, in this tender you have given the liberty to person who doesn't have experience to become lead member. Please modify the condition as the Lead member should have experience of primary Collection & Transportation of waste.	
160		The scope of work consists of providing goods (Auto tippers & Compactors) for Collection & Transportation of waste. As per the Standard Goods document, the goods manufacturers should have experience of supplying 80% of the required goods. In case of authorized dealers, they should have experience of supplying 80% of the required goods.	Tender condition prevails
161		6. However, in this case we are service providers not the	Tender condition prevails

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		manufacturers. Therefore, as per standard document please modify minimum required quantity (Auto tippers & compactors) to 30% of goods required for the package rather than 80%.	
162		For similar nature of work done amount please consider 25% of amount put to tender instead of 50%. So that more competitive bids will be received or else it will lead to monopoly and you will not get competitive bids.	Tender condition prevails
163		In the penalty clause you have mentioned penalty for defaults of service provider only. Please mentioned the penalty for department if it defaults such as delay in payment after 90 days	Tender condition prevails
164		In the REP you have asked to shift the animal Carcass but, you have not mentioned the Service charge for the same, as we have to pay Fee at crematorium or burial ground and also we have to engage addition manpower or machinery for shifting of bigger animals.	Tender condition prevails

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
165		10 In the bid u have mentioned that one package for one bidder kindly consider two package to one bidder as per their financial capacity, so that there will not be any cartel or groupism and the bid will be in healthy competition.	Tender condition prevails
166		As 2019 BBMP has invited the tender of L & T in 2019 you have asked the experience of only 2 years experience should be there in SWM and non of the other condition was put, but now why you need 80% of Vehicle and other experience, now so kindly relax the condition only any 2 years experience in five years so that their will be healthy competition.	Tender condition prevails
	10. B. H. Anand Kumar		
167		In the Consortium you have allowed maximum of 5 members and most of the packages consisting of more than 5 wards, even the presently working service providers of 5 wards are not able to satisfy qualification criteria such as Similar nature of work done, Turnover and	Tender condition prevails

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		the minimum number (80% of vehicles required for the package) of Auto tipper and Compactor vehicles required. Further, the tender you have called is a "Service Tender" and it consists of Supply of Goods (Auto tipper & Compactor) and Man-power. But, the qualification criteria's you have set for this tender are of "Works Tender" and this is not fair.	
168	The standard service tender document says the bidder should have experience in the field for which tender has been called. Accordingly, in case of consortium the lead member should have experience of primary Collection & Transportation of waste. But, in this tender you have given the liberty to person who doesn't have experience to become lead member.	Please modify the condition as the Lead member should have experience of primary Collection & Transportation of waste.	Tender condition prevails
169	The scope of work consists of providing goods (Auto tippers & Compactors) for Collection &	However, in this case we are service providers not the manufacturers. Therefore, as per standard document please	Tender condition prevails

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
	Transportation of waste. As per the Standard Goods document, the goods manufacturers should have experience of supplying 80% of the required goods. In case of authorized dealers, they should have experience of supplying 80% of the required goods.	modify minimum required quantity (Auto tippers & compactors) to 30% of goods required for the package rather than 80%.	
	11. Hanuman Enterprises		
170		In the Consortium you have allowed maximum of 5 members and most of the packages consisting of more than 5 wards, even the presently working service providers of 5 wards are not able to satisfy qualification criteria such as Similar nature of work done, Turnover and the minimum number (80% of vehicles required for the package) of Auto tipper and Compactor vehicles required. Further, the tender you have called is a "Service Tender" and it consists of Supply of Goods (Auto tipper & Compactor) and Man-power. But, the qualification criteria's you have set for this tender are	Tender condition prevails

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		of "Works Tender" and this is not fair.	
171	The standard service tender document says the bidder should have experience in the field for which tender has been called. Accordingly, in case of consortium the lead member should have experience of primary Collection & Transportation of waste. But, in this tender you have given the liberty to person who doesn't have experience to become lead member.	Please modify the condition as the Lead member should have experience of primary Collection & Transportation of waste.	Tender condition prevails
172	The scope of work consists of providing goods (Auto tippers & Compactors) for Collection & Transportation of waste. As per the Standard Goods document, the goods manufacturers should have experience of supplying 80% of the required goods. In case of authorized dealers, they should have experience of supplying 80% of the required goods.	However, in this case we are service providers not the manufacturers. Therefore, as per standard document please modify minimum required quantity (Auto tippers & compactors) to 30% of goods required for the package rather than 80%.	Tender condition prevails

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
	12. Sri Ranga Enterprises		
173		In the Consortium you have allowed maximum of 5 members and most of the packages consisting of more than 5 wards, even the presently working service providers of 5 wards are not able to satisfy qualification criteria such as Similar nature of work done, Turnover and the minimum number (80% of vehicles required for the package) of Auto tipper and Compactor vehicles required. Further, the tender you have called is a "Service Tender" and it consists of Supply of Goods (Auto tipper & Compactor) and Man-power. But, the qualification criteria's you have set for this tender are of "Works Tender" and this is not fair.	Tender condition prevails
174	The standard service tender document says the bidder should have experience in the field for which tender has been called. Accordingly, in case of consortium the lead member should have	Please modify the condition as the Lead member should have experience of primary Collection & Transportation of waste.	Tender condition prevails

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
	experience of primary Collection & Transportation of waste. But, in this tender you have given the liberty to person who doesn't have experience to become lead member.		
175	The scope of work consists of providing goods (Auto tippers & Compactors) for Collection & Transportation of waste. As per the Standard Goods document, the goods manufacturers should have experience of supplying 80% of the required goods. In case of authorized dealers, they should have experience of supplying 80% of the required goods.	However, in this case we are service providers not the manufacturers. Therefore, as per standard document please modify minimum required quantity (Auto tippers & compactors) to 30% of goods required for the package rather than 80%.	Tender condition prevails
	13. Petropath Fluids (India) ltd.		
176	1. Industrial Waste Management Experience	Can BSWML confirm whether: Experience in industrial waste management (non-hazardous) will be considered equivalent to municipal solid Waste experience? Similar valued projects in industrial waste management	Tender condition prevails

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		will satisfy the technical capacity requirements?	
177	MSME Benefits	As a registered MSME enterprise, we request confirmation if: EMD exemption is available for MSME participants in this tender? Any additional relaxations are provided to MSME bidders, in past work experience?	Tender condition prevails
178		In case of Consortium bid, under similar valued projects criteria, combined contract value of consortium members can be considered for evaluation	Tender condition prevails
	14. Sri Annapoorneshwari Associates		
179		You have mentioned that not to lift waste from Markets. But, in future if department asks to lift waste from markets additional vehicles to be given.	Tender condition prevails
180		In the price escalation clause, you have mentioned Diesel price will be revised once in every 3 months. For this also we need rate analysis, in order to know the minimum distance to be covered by an auto tipper/ compactor and also mileage	Refer Addendum-1

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		per liter considered in the estimation.	
181		You have mentioned the lock in period for consortium as 7 years. For a 7 years contract agreement, Lock in period cannot be 7 years please make it as 3 years and remove the condition of each member should hold 15% minimum stakes and if the consortium partner agreed for 0% also it can be consider as per there consortium agreement kindly allow and allow us to participate.	Refer Addendum-1
182		Performance security has been asked for 5% of contract price for 7 years. Please make it 5% of Annual Contract price of 1 year and the same will be renewed yearly.	Tender condition prevails
183		5. 5. In clause 2.2.13 you have mentioned as below. A Bidder in the last 5 (live) years, have neither failed to perform on any contract, as evidenced by imposition of a penalty by an arbitral or judicial authority or a judicial pronouncement or arbitration award against the Bidder, as the case may be.	Tender condition prevails

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		Please delete this as it may lead to ambiguity.	
184		In the penalty clause you have mentioned penalty for defaults of service provider only. Please mentioned the penalty for department if it defaults such as delay in payment after 90 days.	Tender condition prevails
185		In the REP you have asked to shift the animal Carcass but, you have not mentioned the Service charge for the same, as we have to pay Fee at crematorium or burial ground and also, we have to Engage addition manpower or machinery for shifting of bigger animals	Tender condition prevails
186		In the scope of work you have mentioned "On need basis" we have to collect bulk waste from the bulk generator and BSWML will collect fee from the generator for the same. But you have not mentioned the Service charge paid to us, as it is an additional work carried by us.	Tender condition prevails
187		n page 42 you have mentioned that the total service fee payable for the month shall be in 2 installment 80% while	Refer Addendum-1

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		submission and rest after but you have to consider full amount at one time because, every month we have to pay vehicle loan, diesel, ESI, PF and other things, so kindly consider full payment only.	
188		The contractor who achieves more than 80% segregation should be given an incentive.	No comments
	15. P Gopinath Reddy prop. P Kavitha		
189	Clause 1.1 Background Now Management of Municipal Solid Waste is an obligatory function of BSWML and it is responsible for providing municipal and civic services, which includes the collection, transportation, treatment and disposal of Municipal Solid Waste generated in the city. Forests & The Ministry of Environment and Climate Change (MoEFCC), Government of India (GoI), has formulated the Solid Waste Management Rules 2016 ("SWM Rules, 2016"),	In the event that, in the future, waste collection from bulk generators is mandated, payment for such work shall be made separately.	Tender condition prevails

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
	which makes it mandatory to implement a scientific solid waste management system. Page No 14-15 RFP Clause Scope excludes in the bulk waste except in cases where bulk generators fail to manage their waste.		
190	1.2Brief description of Bidding Process No 18-19 The Authority has adopted a single-stage bidding process (referred to as the "Bidding Process") for selection of the Bidder for award of the Packages and invites bids from eligible parties ("Bidders"), which expression shall, unless repugnant to the context include the members of the Consortium, for the Assignment electronically through KPP portal of the Government of Karnataka (viz. https://kppp.karnataka.gov.in). in accordance with the	Extendable means? What will be notice period before withdrawal of compactors.	Tender condition prevails

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
	terms of this RFP. The Authority shall not be held responsible for failure on part of the Bidder to furnish all or any of the documents as part of its Bid through KPPP Website or for rejection of Bids by KPPP website for whatsoever reasons. No correspondence shall be entertained by the Authority in this regard. J.V. is not allowed. RFP Secondary Transportation using compactors 1 is minimum year, extendable.		
191	2.7.5 All the successful bidders have to compulsorily procure the new vehicles for primary door to door collection of capacity 1 Cum, 2 cum and 5 cum as per this RFP. All new vehicles must be BS-VI/prevailing emission standards new compatible vehicles. All vehicles will be covered vehicles except the vehicles used for collection of street sweeping waste and C & D	Please specify the exact no. and capacity of vehicle required.	Tender condition prevails

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
	waste will be an open type vehicle and this should be part of methodology and work plan. Page 28 RFP All new primary vehicles must be BS-VI compliant covered vehicles.		
192	2.7.6. New/old Compactor with 28 fitness certificate for operations in the next one year from the concerned authority may deployed by the Selected Bidders. The deployment of compactors will be withdrawn after a period of minimum 1 year (extendable) and no payments shall be made towards the works Transportation beyond the date of withdrawal Page No 28 RFP Clause New/Old fitness deployed. Compactors with maybe deployed	Please confirm the no. and capacity of the vehicles. Whether Ownership of vehicles is mandatory or can be hired.	Tender condition prevails
193	Payment terms	Please clarify payment the cycle (monthly/quarterly/half	Tender condition prevails

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		yearly) and time from for payment release	
194		Details of the following are required: 1) List of DWCCs and processing plants. Maps and boundaries of words which includes locations of transfer stations, processing plants, compactor standby points.	Will be provided to successful bidder
195	Schedule 3A and 3B RFP Clause Vehicle manpower deployment and	No. mentioned are maximum or in future more vehicles to be played.	Tender condition prevails
196	4.2 B a and vi GPS and RFID	Will GPS and RFID be supplied by BSWML. If supplied by BSWML it will be easy to monitor and also impact costing.	Tender condition prevails
197	Alternate vehicles	Can 3-wheeler vehicles be proposed	Tender condition prevails
198	6.12 a Secondary transfer points	Will locations remain fixed for the entire contract period.	Tender condition prevails
199	4.2 c xi Wheel to wheel transfer	Is mechanised transfer compulsory in all cases or some cases manual tipping.	Tender condition prevails
200	5.3 3rd Party Audit	Will TPA findings be final and binding penalties. for	Tender condition prevails

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
201	7.1 and 7.2 Payment Release	Confirm when payment will be made mention timeline after invoice or bill submission	Tender condition prevails
202	7.1 GST	Will GST be paid. If in future it is applicable	Tender condition prevails
203	6.12 d Additional deployment	Will cost for extra vehicles and manpower be reimbursed.	Tender condition prevails
204	11 Dispute Resolution	Arbitration must be considered for Dispute Resolution.	Tender condition prevails
205	2.7.4. All the successful bidders have to ensure that all Primary collections vehicles will be available 24/7. And this should be part of methodology and work plan.	Please clarify whether the expenditure for "all Primary collections vehicles will be available 24/7" is considered in the BSWML Estimate calculation. 24/7 means the work will be done in three shifts. The quantity of workers in the first shift will be same for the second shift and third shift also. So, salary should be paid to all the three shifts workers.	Tender condition prevails
206	Escalation	Currently the diesel price is Rs. 96 per litre. After the tender is awarded to the be Rs. 102 per litre. successful bidder it may be Rs 102 per litre	Refer Addendum-1
	16. Swachatha Croporation		
207	Page No 17: Clause 1.2-Bidding Process:	As per this instruction, "It shall be the duty of Agency/ Bidder	Tender condition prevails

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
	(B) Evaluation of Bidding Process Bullet Point No 6: 25% of the collected Dry waste will be transported to Decentralized processing sites (DWCC) as instructed by the authority and rest to centralized dry waste processing facility or as directed by Authority/ office in-charge. It shall be the duty of Agency/ Bidder to collect waste in segregated manner. In case if agency do not receive segregated waste at source then in that case they shall daily report such instances to the Authority and must ensure compliance to the directions given by BSWML regarding the same. Failure to report daily will lead to deduction s as per Schedule C. The Agency/Operator shall collect and transport 100% segregated waste from day one and same will be collected & transported in segregated manner through	to collect waste in segregated manner. In case if agency do not receive segregated waste at source then in that case they shall daily report such instances to the Authority and must ensure compliance to the directions given by BSWML regarding the same. Failure to report daily will lead to deduction s as per Schedule C. The Agency/ Operator shall collect and transport 100% segregated waste from day one and same will be collected & transported in segregated" It is the DUTY of the agency to report non segregation at source and comply with directions issued by BSWML. What "instructions" would BSWML issue to such households or to the Agency? What is the recourse to the agency if the HHs continue to handover mixed waste. Clarity is required in this matter as it is further said that" he Agency/Operator shall collect and transport segregated waste from day one and same will be collected & transported in segregated	

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
	primary & secondary C&T services.	manner through primary & secondary C&T services" Please elaborate and issue detailed instructions regarding "Instructions to be issued by BSWML" to defaulting HHS\Agency.	
208	Page No 21 and 22: (a) Clause No 2.2.3(C): Joint Ventures not allowed. But as per the very next clause (d), Consortium with upto a maximum of 5 members is allowed	When JV is not allowed, allowing large consortium with upto 5 members looks pout of place and allows inexperienced entities to bid through back door methods. Clause No 2.2.3(C): Joint Ventures not allowed.	Tender condition prevails
209	Page No 43: Payment of Bills	It is the general experience of all bidders that payments are not made by authorities as promised\scheduled in RFP. Hence, to assure prompt and timely payment of monthly bills to the agency, the authority may include an ESCROW ACCOUNT Clause with deposit of minimum of 3 months tipping fee in such escrow account. Noncompliance of Terms and conditions of Such Escrow account should also be included as an event of Default of Authority as clause 10.2.(d) in page No 45	Tender condition prevails

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		Please include o clause of "ESCROW ACCOUNT" as requested.	
210	Page No 43: ESCALATION	While escalation has been provided for Cost of Diesel, and wages would be s per applicable minimum wages, there is no provision for price escalation of Spares, repair charges, insurance etc.,. This is required as the tenure of the work is for 7 years and cost of these inputs would invariably go up during these 7 years Escalation of a minimum 5% of the tipping fee may be allowed to cover the price increase of Spares, service charges, Insurance etc., Payment escalation clauses may please be amended suitably.	Refer Addendum-I
211	Page No 47: Legal Compliance: Point No 16: Payment of Wages: The make agency shall payment before 5th day of every calendar month to the manpower engaged by him on this work	As per Sec 5 (a) of Payment of Wages Act: any railway, factory or [industrial or other establishment) upon or in which less than one thousand perns are employed, shall be paid before expiry of the seventh day.	Tender condition prevails

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		(b) any other railway, factory or [industrial or other establishment), shall be paid before the expiry of the tenth day, after the last day of the wage-period in respect of which the wages are payable. Please amend this clause in conformity with Sec 5(a) and 5 (b) of payment of wages Act to pay wages on or before 7th or 10th day of The subsequent month-as the case may be.	
212	Page No 62: Note under "Painting": COMPACTOR Package No. Company Name and Number Driver Name & Number BSWML Helpline No AUTO TIPPER Package No. Company Name and Number Driver Name & Number BSWML Helpline No.	As per this instruction, the bidder is to paint the name and number of Drivers on Compactors and Auto tippers. But, due to operational requirement and availment of leave by drivers, compliance of this condition may pose problems for public. This clause may please be amended suitably by inserting Supervisors name and number. Instead we may be permitted to paint the name and number of area supervisor to attend to any calls from public.	Tender condition prevails
213	Page No 64: Schedule C: Scope of work. 3. C&D Waste: Collection of C&D waste from Micro-	Collection and Transportation of bulk C & D Waste has already been awarded to another agency by BSWML.	Tender condition prevails

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
	Level generator (up to 300 Kgs) and secondary transportation of the same to the designated C&D processing or disposal facility as directed by Authority	By allowing this provision, some of the waste generator especially marginal ones, may divide their C & D Waste to multiple heaps of less than 300 KGs, which even though are effectively more than 300 KGs, the bidder will be bound to collect and Transport. It may also deprive the bulk carrier of his legitimate revenue and would also lead to friction and disputes. To avoid such consequences, Clause3 concerning C & D Waste may be deleted from the scope of this tender. If approved, clause 3 of Schedule C may be deleted.	
214	8 Page No-75(3) Proposed work plan and Methodology: Sec E(3) of the Table-Parking Service Provider shall identify a location for parking of its vehicles within the package area and all vehicles to be water washed daily. The cost of the same if any shall be borne by the Service Provider	It is stated that service provider shall identify location for parking within the package area and all vehicles are to be water washed daily. Cost of the same shall be borne by the service provider. It will be very difficult to find the required parking area which would be large enough to park all vehicles within the package area. It will also add up to increased operational	Tender condition prevails

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		cost and consequential increase of tipping fee to be quoted. The local residents may also object to daily washing of vehicles-which will result in large quantities of muddy water and may become a breading ground of mosquitoes etc., To avoid all these, and also as BBMP have required land parking area, he same may be allotted to the service provider free of cost for smooth implementation of the project and also for reduction of cost.	
215	Page No-77 Proposed work plan and Methodology: Sec E(3) of the Table-Penalty Structure. 21 Nos	Under this Table 21 Nos of penalties are proposed for various deficiencies in services to be provided by the service provider. All the proposed penalty amounts are very steep and very harsh BSWML may please revise the various penalties downward to a reasonable level. BSWML may please revise the various penalties downward to a reasonable level	Tender condition prevails
216	Page No 43 Payments of bill	Successful Bidder(s) must submit the last month's bill on every 7 day of next month to	Tender condition prevails

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		the Deputy General Manager. Late bill submission by the bidder will lead to 0.1% deduction as fine. Please change this clause as Successful Bidder(s) must submit the last month's bill on or before of every 7th day of next month to the Deputy General Manager	
	17. Rasha		
217	Eligible Experience S.No 4 Bidder should have executed the following quantities in Municipal Solid Waste Management Works/ Services (either individually or together) as given below in any one year in the last 5 years. Le (FY 2020-21, 2021-22, 2022-23, 2023-24 & 2024-25). [Refer Annexure Chart-4) 1. Auto tippers (3 wheeler/4wheeler)-63 nos. (80% of the required no. of vehicles) 2. Compactor of not less than 14 cum capacity-9 nos (80% of the required no, of vehicles)	Compactor Capacities varies at different cities, hence we request you to accept Compactors with 14cum (7.5 tonnes), 10 Cum (6 Tonnes) capacities also towards Eligible Experience but on award of the bid, we will procure Compactors of 14 Cum capacity only as per the tender requirements. Please consider Portable Compactors, Refuse Compactors, towards PQ/Evaluation Criteria of Compactors category. Please consider Transfer Station operated Compactors/Containers towards PQ/Evaluation Criteria under Compactors	Tender condition prevails

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		category, being these containers use to carry secondary transportation up to 20 cum capacity from transfer station to the processing plant which is in line with the present scope of the work	
218	E-Vehicle and Equipment – Parking Service Provider shall identify a location for parking of its vehicles within the Package Area and all vehicles to be water washed daily. The cost of the same if any shall be borne by the Service Provider	We kindly request that the client shall allocate free of cost place for parking and workshop for maintenance of vehicles at least at one location.	Tender condition prevails
219	Scope of the work Selection of Service Provider for Primary Collection & Transportation Services in Covered Vehicles along with the Secondary Transportation of Municipal Solid Waste in Segregated Manner to designated locations in Bangalore South-2 Division Package-P21) Call-2	We presume that the drain cleaning and waste collected from the drains is not in the scope of the work in tender, Kindly Confirm.	Tender condition prevails

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
	18. Varshini Enterprise		
220	Number of Packages	In the current tender, the number of packages has been reduced to 33 from 89 in the previous tender. This significant reduction limits competition and market participation To ensure better competitiveness, wider bidder participation, and fair pricing, we request that the number of packages be increased back to 89.	Tender condition prevails
221	Inclusion of Markets in Packages	The introduction mentions that markets are excluded from the scope. We request that markets be included in the packages to prevent future disputes between contractors. Currently, the boundaries between markets and wards are not clearly differentiated which may lead to operational issues in garbage clearance.	Tender condition prevails
222	Eligible Experience Period (Clause 3.4)	The tender specifies that turnover, work done, ESI/EPF challans, and work experience will be considered for the last five financial years (2020-21 to 2024-25).	Refer Addendum-1

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		Many bidders have relevant experience from 2018-19 to 2020-21. We request the eligible period be extended to the last seven financial years (2018-19 to 2024-25).	
223	Payment Terms (Clause 6.3)	The tender proposes payment in a 75% + 25% split. Considering the low profit margins and high operational expenses, we request full payment (100%) upon bill submission to ensure smooth cash flow for execution.	Refer Addendum-1
224	Escalation	In addition to the escalation terms mentioned in the tender, we request an additional 5% escalation to cover rising costs of spare parts and unforeseen emergencies. Please consider this because in all other tender this has always been granted.	Refer Addendum-1
225	Appendix III A	It is mentioned in the format that in the certificate is being issued to be produced before Bengaluru Solid Waste Management Company Limited ("BSWML"), for the Project "Primary Collection & Transportation Services in Covered and Compartmentalized vehicle	Tender condition prevails

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		along with the Secondary Transportation of Waste in Segregated Manner to designated locations in BBMP Area". Each corporation/municipality have their format wherein all the eligibility parameters will be covered. So kindly accept the other formats of the various experience certificates.	
226		The tender document does not specify the final disposal location for waste transported by compactors. If compactors are required to travel more than 50 km, we request that lead charges be provided at the rate of Rs20 per km.	Tender condition prevails
227		We seek clarification on whether the tender estimate includes the following costs: supervisor salaries, health insurance, gratuity, office setup, parking, vehicle washing, safety equipment. GPS/RFID integration with the command centre, weekly offs, extra wages, labour injury compensation, and health camps	Tender condition prevails
228		As the final version of the GBA Act 2025 has not yet	Tender condition prevails

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		been issued, we kindly request that the official, final document (not a temporary draft) be provided. The absence of the final Act creates uncertainty for contractors in interpreting the applicable rules and conditions, which are essential for accurate financial bid preparation.	
229		We also note that the current zoning structure has led to boundaries and wards under a single MLA being split across multiple GBA zones (e.g., RR Nagar constituency has 1 MLA but is divided into 3 GBA zones). This results in operational inefficiencies, as contractors are required to process bills in multiple zones, each with separate signatories, leading to delays and additional workload for BBMP officials. We therefore, request that packages be reorganized in alignment with GBA zones to streamline billing, reduce administrative delays, and ensure smooth execution of work	Tender condition prevails

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
	19. P. Harsha Vardhan reddy		
230	The Lock-in period for this C&T project is 7 (seven) years. The minimum equity obligations of the Bidder/all members in case of a Bidding consortium in the Project SPV for the lock-in period i.e., 7 years from the COD as specified in the term sheet template shall be: i. Bidder or Lead Member (in case of Consortium) shall hold a minimum of (30%) of the equity of the Project SPV during this lock-in period; till the end of the entire Concession period. ii. Each Member of the Bidding Consortium should hold a minimum of [15%] of the equity of the Project SPV during the lock-in period. iii. The Performance Certificate of a consortium will be issued to each member proportionate to their stake.	Please add the below mentioned clauses in the LOCK-IN PERIOD: During the Lock-In period, if any member/s of the Consortium quit/exit from the Consortium due to their personal circumstances or any unforeseen circumstances, then the competent Authority will permit as follows: (a) replacement for the member/s is possible only upon the written permission by the Competent Authority. OR (b) The Lead Member of the Consortium can take up the exited member/s proportionate equity and their stake only upon the written permission by the Competent Authority. Kindly consider the changes required. In the above any changes requested by the Successful bidder is subjected to the Decision of the BSWML	Refer Addendum-I

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
231	Escalation BSWML shall not be under any obligation to alter/ escalate the Vehicle Rental and Comprehensive maintenance cost by any reasons, whatsoever, during the Concession Agreement Period. BSWML shall revise the rate of diesel for every three months, based on the average diesel rate, on 1st Day of the previous three months. The fuel rate taken for the assessment by Authority is Rs. 90.00 per Litre.	Escalation Kindly consider the changes in this clause as "BSWML (Department) shall escalate 10% every year for the Vehicle Comprehensive maintenance cost during the Concession Agreement Period." Because the charges for vehicle spare parts, tyre, oil, lubricants, repair and maintenance due to accidents / mishaps etc., will be hiked at the rate of 10% every year.	Refer Addendum-1
232	BSWML shall revise the wages of the Driver & Helper (including Principle employer ESI & PF Contribution) based on the minimum wages act amended from time to time. The wages taken for the assessment by Authority is minimum wages of 2025-26	Kindly consider the changes in this clause as "BSWML shall revise the wages of the Driver & Helper (including Principal Employer ESI & EPF Contribution) based on the minimum wages act amended from time to time. The wages taken for the assessment by Authority is minimum wages of 2025-26." In addition to this, double wages will be paid if the Driver & Helper work on 16 Festival Holidays	Tender condition prevails

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		(CHANDRAMANA YUGADI, RAMZAN, Dr. BR AMBEDKAR JAYANTI, BASAVA JAYANTI, MAY DAY, INDEPENDENCE DAY, GANESHA CHATHURTI, AAYUDHA POOJA, MAHATMA GANDHI JAYANTI, MAHALAYA AMAVASYA, DEEPAVALI, KARNATAKA CHRISTMAS, MAKARA SANKRANTI, REPUBLIC DAY and MAHA SHIVARATRI) RAJYOTSAVA, In addition to this, as per Labour Rules, Bonus at the rate of 8.33% per annum and Gratuity will be paid by the BSWML as applicable from time to time. Kindly consider the changes required	
233	BSWML shall reimburse the Toll charges paid by the bidder while transporting waste to designated place along with the Monthly bill	Please add the below mentioned clauses: Since BSWML has not specified the Designated Waste processing Plants, for the initial 50 kilometre for two-way journey no charges will be	Tender condition prevails

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		paid to the Service Provider. But, additional Lead charges at the rate of 30/- per kilometre will be paid to the Service Provider for two-way journey. Also, Bata Charges to the Driver & Helper to be paid. Kindly consider the changes required	
234	PAYMENTS OF BILL Successful Bidder(s) must submit the last month's bill on every 7th day of next month to the Deputy General Manager. Late bill submission by the bidder will lead to 0.1% deduction as fine. Based on the approved hire charges of each vehicle, the monthly invoice shall be prepared with the actual number of vehicles deployed in the month, to arrive at the Total Service Fee Payable for the Month. The Total Service Fee Payable for the Month shall be paid in 2 instalments: Capacity fee: 75% of the Service Fee shall be payable on submission of	The BSWML should give the last month's RFID Report and GPS Report to the Service Provider on or before 2nd day of next month. If the Report is delayed by the BSWML then the Service Provider may also delay the submission of the monthly bill. The Service Provider should submit the bill on or before 5 working days after receiving the above said Report from the BSWML. Capacity fee: 90% of the Service Fee shall be payable on or before 10th of every month on submission of certificates for timely transfer of previous month's 'ESI & EPF' paid contribution receipts and salary of drivers, and helpers to their accounts AND on the submission of attendance	Refer Addendum-1

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
	certificates for timely transfer of ESI, EPF, and salary of drivers, and helpers to their accounts AND on the submission of attendance records for the month. Operational fee: 25% of the Service Fee shall be payable after deduction of penalties for non-adherence to KPIs laid out in Schedule C.	records for the previous month. Or else, the BSWML will pay 0.1% additional for every 5 days delay thereon. Operational fee: 10% of the Service Fee shall be payable after deduction of penalties for non-adherence to KPIs laid out in Schedule C on or before 20th day of that particular month. Or else, the BSWML will pay 0.1% additional for every 5 days delay thereon. Kindly consider the changes required	
235	2. Specifications of Vehicles used for Collection and Transportation of Waste a. Auto-Tipper of 1 Cum (3 Wheeler)	Since the design and photograph of the "c. 4 Wheeler 5 Cum Auto-tipper vehicle" is given in the RFP document, we request you to kindly give the design and photograph of the "a. Auto - Tipper of 1 Cum (3 Wheeler) and b. Auto - Tipper of 2 Cum (4 Wheeler) also." Kindly consider the changes required	Tender condition prevails
236	2. Salaries for Drivers and Helpers shall not be less than the Wages fixed in accordance with minimum wages act amended from time to time.	Auto Driver and Auto helper will work for 8 hours per day. Compactor Driver and Compactor Helper will work for 14 hours per day. Kindly	Tender condition prevails

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
	(Compactor vehicle Driver wage @ min wages 2025-26(Basic + VDA) Rs. 21,150.70, 3/4 Wheeler vehicle Driver wages @ min wages2025-26 (Basic + VDA) Rs. 20,463.57, Helper wages @ min wages 2025-26 (Basic + VDA) Rs. 22,729.39)	pay the extra 6 hours salary additionally for them.	
237	In Package-P25 (Mahadevapura-2 Division) APPENDIX VII: Financial Bid	Kindly clarify whether there are 10% additional spare vehicle or not? 1. Three wheeler Auto Tipper of 1 Cum = 30 Nos 2. Four wheeler vehicle of 2 Cum = 62 Nos 3. Four wheeler vehicle closed type of 5 Cum = 11 Nos 4. Four wheeler vehicle open type of 5 Cum = 13 Nos 5. Compactor of capacity 14 cum= 32 Nos In case of vehicle breakdown/accident/mishap/etc., or in case of the vehicle is sent for RTO office for passing Fitness purpose, so during the non- availability of regular vehicles, kindly give option 10% spare vehicles. Additional	Tender condition prevails

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		payment as per the Financial bid Kindly consider the changes required	
238	Note: 1. Monthly hire charge of the vehicle Includes cost of Fuel, O&M Charges, Wages of Drivers & Helpers including ESI & PF Principal Employer contributions, 16% Leave Reserves, Safety gears, Uniforms & other incidental charges (For compactor including Bata charges for Drivers). All vehicles except compactors shall be newly procured. New/old Compactor with fitness certificate for operations in the next one year from the concerned authority may be deployed by the Selected Bidders.	Whether the 16% Leave Reserves manpower is included in the APPENDIX VII: Financial Bid or not? Please clarify. Kindly give the BSWML estimate for the following each vehicle to verify whether all the components are included: 1. Three wheeler Auto Tipper of 1 Cum 2. Four wheeler vehicle of 2 Cum 3. Four wheeler vehicle closed type of 5 Cum 4. Four wheeler vehicle open type of 5 Cum 5. Compactor of capacity 14 cum This is required for the bidders to conclude whether all the parameters mentioned in the	Tender condition prevails

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
		"Financial Bid and Note: 1." are computed or not. So as to enable the bidders to quote competitive rates. Kindly allow the Service Provider to deploy 'Four wheeler vehicle of 2 Cum vehicles' instead of 'Three wheeler Auto Tipper of 1 Cum vehicle' at a ratio of 60:40 i.e., if it is required to deploy 100 'Three wheeler Auto Tipper of 1 Cum vehicle' then kindly allow the Service Provider to deploy 60 'Four wheeler vehicle of 2 Cum vehicles' instead of Three wheeler Auto Tipper Kindly consider the changes required.	

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
239	Parking Service Provider shall identify a location for parking of its vehicles within the Package Area and all vehicles to be water washed daily. The cost of the same if any shall be borne by the Service provider.	As Service Provider will not have parking places in the area as none of the residents give the open plots for parking purpose Or allow us to park the vehicles in the Package Area. So, kindly provide the vacant Government place along with electricity for parking of vehicles within the Package Area. We the Service Provider will make fencing, platforms, flooring and water facility which will be done by us in our own cost. Kindly consider the changes required.	Tender condition prevails
240	5. Repair Reserve / Spare Vehicles: The Service Provider shall have at his disposal repair reserve vehicles and spare vehicles to substitute as and when required with no financial implications. Hence at no point of time, there shall be shortfall of vehicles as mandated in the RFP for that ward.	he quantity of vehicles mentioned in the RFP document should be deployed daily. But there are no spare vehicles to replace when the regular vehicles break down and sent for repair to garage. Kindly give option to the service provider to keep 10% Reserve/Spare vehicles. With additional paid by the BSWML (Department) cost as per the Financial bid. Kindly consider the changes required	Tender condition prevails

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
241	Legal Compliance The closed vehicles shall be painted as specified by BSWML. The shade of the colour shall be got approved from BSWML al officers. The closed vehicle shall be painted every six months in order the vehicles shall look good and not shabby.	Kindly change this clause as: All the vehicles shall be painted at the time of the fitness Certificate checking by the RTO Officer once a year in order the vehicles shall look good and not shabby. Kindly consider the changes required	Tender condition prevails
242	100% coverage of Households and Commercial Establishments (Excluding waste generated from Chicken, Mutton & Fish Market/shops and Major Large Markets i.e. K.R. Market, Russell Market, Yeshwanthapur Market, Malleshwaram Market)	It is mentioned as Major Large Markets i.e. K.R. Market, Russell Market, Yeshwanthapur Market, Malleshwaram Market are excluded. Apart from these markets there Krishnarajapura Market, HAL Market, Murphy Town Market, Johnson Market, nagawarapalya Market, Sarakki Market, Varthur, Marathahalli, Ganganagar, Dasarahalli Market, Gandhi Bazar Market, Kalasipalya Market, etc., Who will do the necessary SWM work in all the above mentioned markets? Kindly clarify.	Tender condition prevails
243	1.1. Background	Ther is no mention of transfer point for C & D waste, Municipal Solid Waste (MSW)	Tender condition prevails

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
	Disposal of Municipal Solid Waste generated in the city.	in the RFP document. So, kindly the details. How many kilometres distance is the processing plant from the centre of the package area? Please give the detail. for a competitive financial bid submission. Kindly consider the changes required	
244	The Agreement Period will be for 7 Years	Please change this clause as: The work as per the Agreement Period will be for 7 Years and will be extendable for 3 more years. Kindly consider the changes required	Tender condition prevails
245	2. Street Sweeping Waste Collection ii Street Sweeping -Second Shift / Night shift (wherever applicable)	Kindly give details of how many vehicles should be deployed in First Shift? and how many vehicles should be deployed in Second Shift? Kindly consider and give the required details and what is the working hours for two shifts. First Shift: working hours start time? End time? Second Shift: working hours start time ? End time?	Tender condition prevails
246	(Excluding waste generated from Chicken, Mutton &	Kindly give the boundary markings of roads in all the	Tender condition prevails

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
	Fish Market/shops and Major Large Markets i.e. K.R. Market, Russell Market, Yeshwanthapur Market, Malleshwaram Market)	directions for these Market Areas. This will differentiate between the operational area and non-operational area for the service provider. Kindly consider and give the required details.	
247	The agency shall make payment before 5th day of every calendar month to the manpower engaged by him on this work.	Kindly change this clause as: The agency shall make payment on or before 15th day of every calendar month to the manpower engaged by him on this work. Because the salary payment to all the Drivers & Helpers will be made along with their ESI & EPF Contributions that are paid which would take up to 10 working days in the starting of the month. Kindly consider the changes required	Tender condition prevails
248	Data Upload and Digital Monitoring: And all successful Bidders have to comply the instruction of authority from time to time. BSWML will install RFID, GPS and Push-To-Talk system in all	Does the BSWML will install RFID, GPS and Push-To-Talk system on its own or the service provider have to pay for it? Please clarify. Push- To-Talk system is not used in Bengaluru/any City Corporations in the country till	Tender condition prevails

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
	the primary and secondary vehicles	date. So kindly delete the Push-To-Talk system. Kindly consider the changes required	
249	1.ii. Service Provider shall maintain a record of the Sanitary Waste quantity transferred at the Designated Location on a daily basis and the same shall be counter signed by the operator of the Designated Location.	The Designated Location is not given in the RFP. What is the distance between the Package Area to the Designated Location? If the Designated Location is changed during the Agreement Period the BSWML will pay the Lead Charges rs. _____per kilometre to the Service Provider? Kindly consider the request.	Tender condition prevails
250	COLLECTION & DISPOSAL OF GARBAGE Collection of garbage shall be done by emptying/unloading the garbage into the hopper of the compactor from the bins. These bins shall be emptied hydraulically by the bin lifter or even emptied manually as the hopper is easily accessible. The compacting process shall be carried out in stages as described below.	The main scope of work is door to door garbage collection and transportation. Placement of bins are not specified. So, if bins are to be placed kindly give the details as No. of Bins to be placed in each package. Earmark the locations for placing the bins for calculating the Financial Bid. Kindly consider and give the details required.	Tender condition prevails

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Sl. No

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251	4. Bidder should have executed the following quantities in Municipal Solid Waste Management Works/Services (either individually or together) as given below in any one year in the last 5 years. [Refer Annexure Chart-4] Package No.25 Mahadevapura-2 Division. 1. Auto tippers (3 wheeler/4 wheeler)-130 nos. (80% of the required no. of vehicles) 2. Compactor of not less than 14 cum capacity-16 nos (80% of the required no. of vehicles)	In many of the city corporations across India, garbage compactors, tipper lorries, hook loaders, bin lifters, tractor trolleys are used for secondary transportation. So kindly consider these vehicles also simultaneously instead of compactor vehicles. Kindly consider the request.	Refer Addendum-1
252	APPENDIX VII: Financial Bid Usage charges of Three wheeler Auto Tipper of 1 Cum Capacity Usage charges of Four wheeler vehicle of 2 Cum Capacity Usage charges of Four wheeler vehicle of 5 Cum Capacity with separate compartments to collect Wet, Dry and Sanitary	Kindly give extra 2 columns / rows for quoting the amount towards 1. Bonus, gratuity, driver & helper bata, parking place, office set up with staff, washing of vehicles, supervisors, managers, uniform and safety gadgets, etc.,	Tender condition prevails

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	waste in segregated manner along with Driver & Helper Usage charges of Four wheeler vehicle open type of 5 Cum Capacity collect Street sweeping waste, Black spot waste, Dead animals, Tree cutting waste and Micro level C & D watse (upto 300 Kgs) along with one Driver & two Helpers Usage charges of Compactor (16 GVW) vehicle of capacity 14 cum/7.5 Tonnes (minimum),	2. Service provider charges (profit along with TDS deduction). Kindly consider the request	
253	Penalty Structure 100% Coverage: Collection of solid waste from all Households in the Package Area Failure to clean Markets, Public Gardens, collection of horticultural waste, C&D waste (less than 300 kg) OR any other spaces/waste as per Schedule C or as directed by Authority within time stipulated	Less than 90% coverage consider the fine as 0.1% As specified in the RFP document Markets are not in the scope of work. Hence, markets, Public Gardens, collection of horticultural waste is to be deleted.	Tender condition prevails

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Sl. No	Tender Doc Ref	Query Raised	Clarifications/Amendments issued
254	Clearing of garbage vulnerable points/litter bins/ secondary transport point/transfer station Black Spot/GVP	Black Spot and GVP points are created as street sweeping workers sweep the waste and put in some places where this points arise. So kindly deleted the fine against this clause.	Tender condition prevails
255	Annexure Chart -4 PACKAGE WISE DETAILS OF MINIMUM NUMBER OF VEHICLE REQUIREMENT FOR TECHNICAL EVALUATION AS PER CLAUSE 3.4.1 Primary Collection and Secondary Transportation of Municipal solid waste (MSW) and Street sweeping waste in Package-25 Mahadevapura-2 Division Primary vehicles=130 nos. & compactors=16 nos.	Package No.25 Mahadevapura-2 division is a wards. This is extended zone which has the biggest package. Simultaneously, all the other extended zone like Bangalore South, Dasarahalli, Mahadevapura, K R Pura, R R Nagara, Yeshwanthpura have been divided into 2 packages respectively. So divide Package-25 Mahadevapura-2 division into two packages consisting of equal number of wards each. As many bidders can qualify and submit competitive bids.	Tender condition prevails
256	Primary Collection and Secondary transportation of municipal solid waste and street sweeping waste in Bangalore South-1 division (Pkg-20) has_wards	Kindly give details of wards and divide the wards equally. e.g.: If Bangalore South Division has 14 wards, then kindly divide both divisions equally as 7 wards each.	Tender condition prevails

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	Bangalore South-2 division (Pkg-21) has wards Dasarahalli-1 division (Pkg-22) has Dasarahalli-2 division (Pkg-23) has wards wards Mahadevapura-1 division (Pkg-24) has wards Mahadevapura-2 division (Pkg-25) has wards KR Puram-1 division (Pkg-26) has_wards KR Puram-2 division (Pkg-27) has wards	4. Ward name and ward boundary with map	
257	General Query	Kindly share the estimate done by the BSWML for 3-wheeler Auto Tipper, 4-wheeler Auto Tipper and 4-Wheeler 5 Cum Auto-tipper vehicle because the bidders need to cross verify whether the relevant labour rules and concerned rules and acts have been considered and minimum wages, vehicles maintenance cost are compiled by BSWML while preparing this estimate to Quote Financial Bids. The total Auto Tippers currently deployed in all the	Tender condition prevails

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		BBMP 225 wards, 20% less auto tippers have been estimated in this tender. How many numbers of Households have been considered for each auto tipper?	
	21. Sri Balaji enterprises		
258		In the Consortium you have allowed maximum of 5 members and most of the packages consisting of more than 5 wards even the presently working service providers of 5 wards are not able to satisfy qualification criteria such as Similar nature of work done, Turnover and the minimum number (80 percent of vehicles required for the package) of Auto tipper and Compactor vehicles required.	Tender condition prevails
259		In the bid u have mentioned that one package for one bidder kindly consider two packages to one bidder as per their financial capacity, so that there will not be any cartel or groupism and the bid will be in healthy competition.	Tender condition prevails

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260		As 2019 BBMP has invited the tender of C & T in 2019 you have asked the experience of only 2 years' experience should be there in SWM and none of the other condition was put, but now why you need 80 percent of Vehicle and other experience, now so kindly relax the condition only any 2 years' experience in five years so that there will be healthy competition.	Tender condition prevails
261		4. The standard service tender document says the bidder should have experience in the field for which tender has been called. Accordingly in case of consortium the lead member should have experience of primary Collection & Transportation of waste But, in this tender, you have given the liberty to person who doesn't have experience to become lead member. Please modify the condition as the Lead member should have experience of primary Collection & Transportation of waste.	Tender condition prevails

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262		The scope of work consists of providing goods (Auto tippers and Compactors) for Collection and Transportation of waste. As per the Standard Goods document, the goods manufacturers should have experience of supplying 80 percent of the required goods. In case of authorized dealers, they should have experience of supplying 80 percent of the required goods. However, in this case we are service providers not the manufacturers. Therefore, as per standard document please modify minimum required quantity (Auto tippers & compactors) to 30 percent of goods required for the package rather than 80 percent. For similar nature of work done amount please consider 25 percent of amount put to tender instead of 50percent. So that more competitive bids will be received or else it will lead to monopoly and you will not get competitive bids.	Tender condition prevails
263		In the penalty clause you have mentioned penalty for defaults of service provider only. Please	Tender condition prevails

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		mentioned the penalty for department if it defaults such as delay in payment after 90 days.	
264		In the REP you have asked to shift the animal Carcass but, you have not mentioned the Service charge for the same, as we have to pay Fee at crematorium or burial ground and also, we have to engage addition manpower or machinery for shifting of bigger animals.	Tender condition prevails
	22. Uday Kiran Enterprise		
265	Number of Packages	In the current tender, the total number of packages has been reduced from 89 in the previous tender to only 33 now. Such a steep reduction drastically narrows bidder participation by limiting the number of opportunities available for qualified contractors. This has the potential to create an unintended concentration of work among fewer players, which can affect	Tender condition prevails

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		competitiveness and service quality. In competitive procurement, a larger number of smaller packages allows more bidders-especially MSMEs and regionally experienced contractors to participate, resulting in better price discovery, innovation, and operational resilience. To preserve these benefits, we request that the number of packages be increased back to 89, as was the case in the earlier tender.	
266	2. Eligible Experience Period (Clause 3.4)	The tender currently specifies that turnover, completed work, ESI/EPF challans, and work experience will only be considered for the last five financial years (2020-21 to 2024-25). This cutoff inadvertently excludes a substantial amount of valid and relevant experience from 2018-19 to 2020-21, particularly for contractors who executed large-scale projects during those years. In infrastructure and waste management projects,	Refer Addendum-1

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		experience from the preceding 6-7 years remains highly relevant, as operational standards and technical requirements evolve gradually rather than drastically. Restricting eligibility to just five years may also discourage capable bidders who have proven performance in earlier years but may have had reduced work volume during the pandemic years. We therefore request that the eligible experience period be extended to the last seven financial years (2018-19 to 2024-25), ensuring fairness and a wider pool of technically competent bidders.	
267	Escalation	While the tender includes certain escalation clauses, the current provisions may be insufficient to offset the sharp increase in operational costs, particularly for spare parts, fuel, and labor, as well as to absorb unforeseen emergencies (e.g., vehicle breakdowns, natural disasters). Over the last three years, the costs of critical spare parts for SWM and transportation	Refer Addendum-1

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		equipment have risen by 15-20% annually due to global supply chain fluctuations and currency variations. In previous BBMP and other municipal tenders, an additional escalation margin of 5% was granted to address these uncontrollable factors, ensuring continuity of service without compromising operational efficiency. We request that a similar 5% additional escalation be included here to maintain parity with past practice and safeguard service quality	

All the bidders are requested to participate in the bidding process and further the bidders are instructed to note the above clarifications/amendments issued.

Chief Engineer &
Chief General Manager (Tech)
BSWML